

2010 **CSER** **ANNUAL REPORT**

Corporate Social & Environmental Responsibility



Preface

About This Report

This Report marks the third publication by the Foxconn Technology Group (hereinafter collectively called "Foxconn", and the word of "the Group, the Company, We, Hon Hai" that appears in this Report is referred to Foxconn). Through this report, Foxconn outlines a number of the developments to ensure that social responsibility remains a core part of its strategy and highlights numerous achievements and performance indicators. It sets out the roadmaps and actions taken in 2010 to better serve its customers, employees, and society as a whole. This report compares with the last one and illustrates how Foxconn worked to share with the greatest number of people the benefits of its technological services across its worldwide footprint with full transparency and security. Foxconn welcomes comments and feedback from constituents worldwide that may lead to further improvement.

Scope

In this Report, Foxconn focuses its contents on social and environmental responsibility and divides it into five chapters addressing stakeholders' concerns and highlighting Foxconn's daily operations, including: (a) Foxconn Group Overview; (b) Employees; (c) Environmental Sustainability; (d) Community and Culture; and (e) Supply Chain Management.

Boundary and Limitation

The Report primarily covers Foxconn's recent developments and its continued growth from Jan.1 to Dec.31 2010 of the Group's operations in Greater China and a synopsis of the various sites worldwide. Due to the magnitude of Foxconn's operations, the Report may not be able to provide full coverage of all the sites. The Report contains the legal entities which are actually controlled by Foxconn Technology Group in their operations. The boundary in the 2010 report is the same as that in the 2009 report.

Data Source and Measurement

The figures released in this report were generated by the management units having actual operation control. The units that provided the Group's 2010 figures included the Investment Relationship, the Corporate Human Resources Department, the Environmental Protection Committee, the Procurement Department, the Safety Department, the Labor Union, the Party Council, and the Taiwan Yonglin Foundation. The data were analyzed and edited by the Group's Global SER Committee in accordance with the Global Reporting Initiative (GRI) G3. 1 standards.

Assurance

This Report has been independently verified by the Longan Law Firm, who assures this report properly discloses according to the GRI G3.1 Guidelines.

CONTENTS

Message from the Top Management

1 Foxconn Group Overview 2

About Foxconn Group
Foxconn 2010 Awards and Accomplishments
Corporate Governance
Stakeholder Engagement

2 Our Employees 12

About Our Employees
Employee Welfare
Training and Education
Communication Channels
Health and Safety

3 Environmental Sustainability 32

Water Management and Recycling
Energy Conservation
Low Carbon Development
Green Products
Foxconn Arbor Day
Overseas Environmental Highlights

4 Community and Culture 48

Foxconn Group Party Council
Taiwan Yonglin Foundation
Hon Hai Group Charitable Activities
Sponsor of the 2010 Shanghai Expo
Charitable Activities Overseas

5 Supply Chain Management 68

Supplier SER Management
Supplier GHG Management
2011 Prospects and Goals

Conclusion 76

Appendix

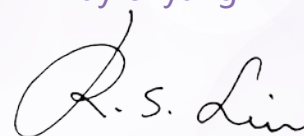
Message from the Chairman of Foxconn Global Social and Environmental Responsibility Committee

The global economic crisis of 2008, mainland China's rapid growth, and other major environmental changes have given impetus to Foxconn's restructuring. In 2010, Foxconn continued to realign its organizational structure and group culture to keep pace with these changes. It was by far the most difficult year in the history of the Group. Foxconn renewed its commitment to "respect employees, ensure continuous improvement, contribute to the well-being of society, and achieve sustainability". In pursuing transformation of its management style, Foxconn has raised its standards in employee fringe benefits, provided additional recreational activities, and assisted employees in coping with workplace stress. Foxconn has helped employees in integrating into the local environment and culture by encouraging them to select their choice of dwelling and diet. It also has set up an employee hotline service to listen and respond to their needs and concerns. All these efforts have been made to promote lifestyle diversity and employee respect, an atmosphere of trust, and personal dignity. These are some of the many values that contribute to the Group's competitiveness.

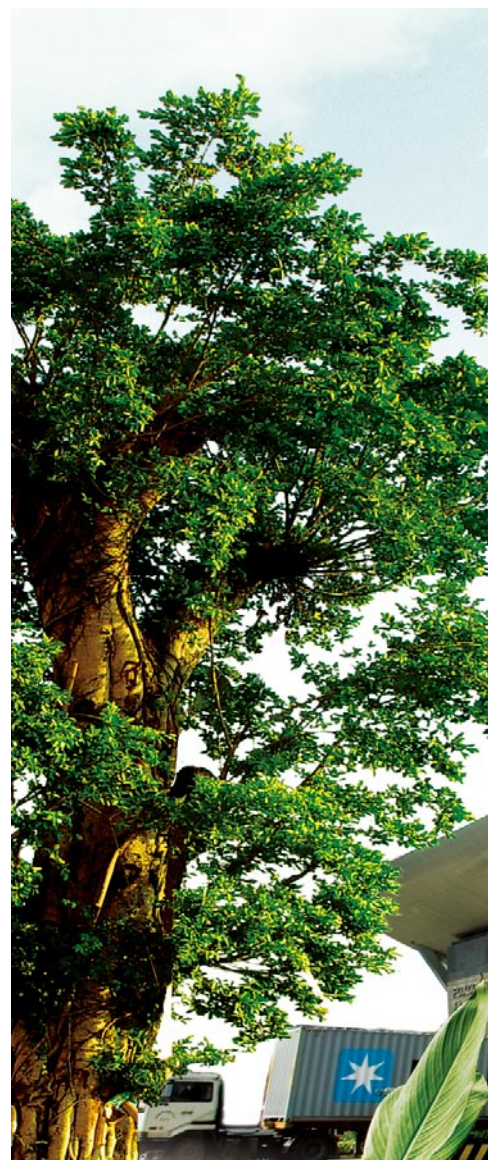
As environmental protection and reuse of natural resources are issues that greatly captivate global attention, Foxconn will strive ceaselessly towards the pinnacle of saving the earth by reducing its carbon emissions, ensuring greenhouse protocols, and advancing natural resources conservation and recycling. These are not mere catchphrases, but rather are the vital elements and core values that form the basis of Foxconn's corporate culture today and tomorrow.

"Never can Foxconn flutter thousands of miles afar like a peregrine falcon today and tomorrow without a strong employee base that cherishes and esteems employees with the highest regard for their contributions is Foxconn's motto". Foxconn does not become complacent with its past accomplishments but rather takes pride in realizing its environmental stewardship in global corporate management and in unraveling the challenges underlying social and environmental issues. With that in mind, Foxconn looks to the past with hope for the future. It will set initiatives to disseminate compliance awareness into its supply chain management to ensure that all suppliers implement the required standards and procedures in their compliance policy and so together with Foxconn fulfill the mission to work for the betterment of society.

Chairman of Foxconn Global SER Committee
Ray-shyang Lin



Foxonn Group Overview





1.1 About Foxconn Group

Group Name: Foxconn Technology Group ("Foxconn")

Establishment Date: Feb.20, 1974

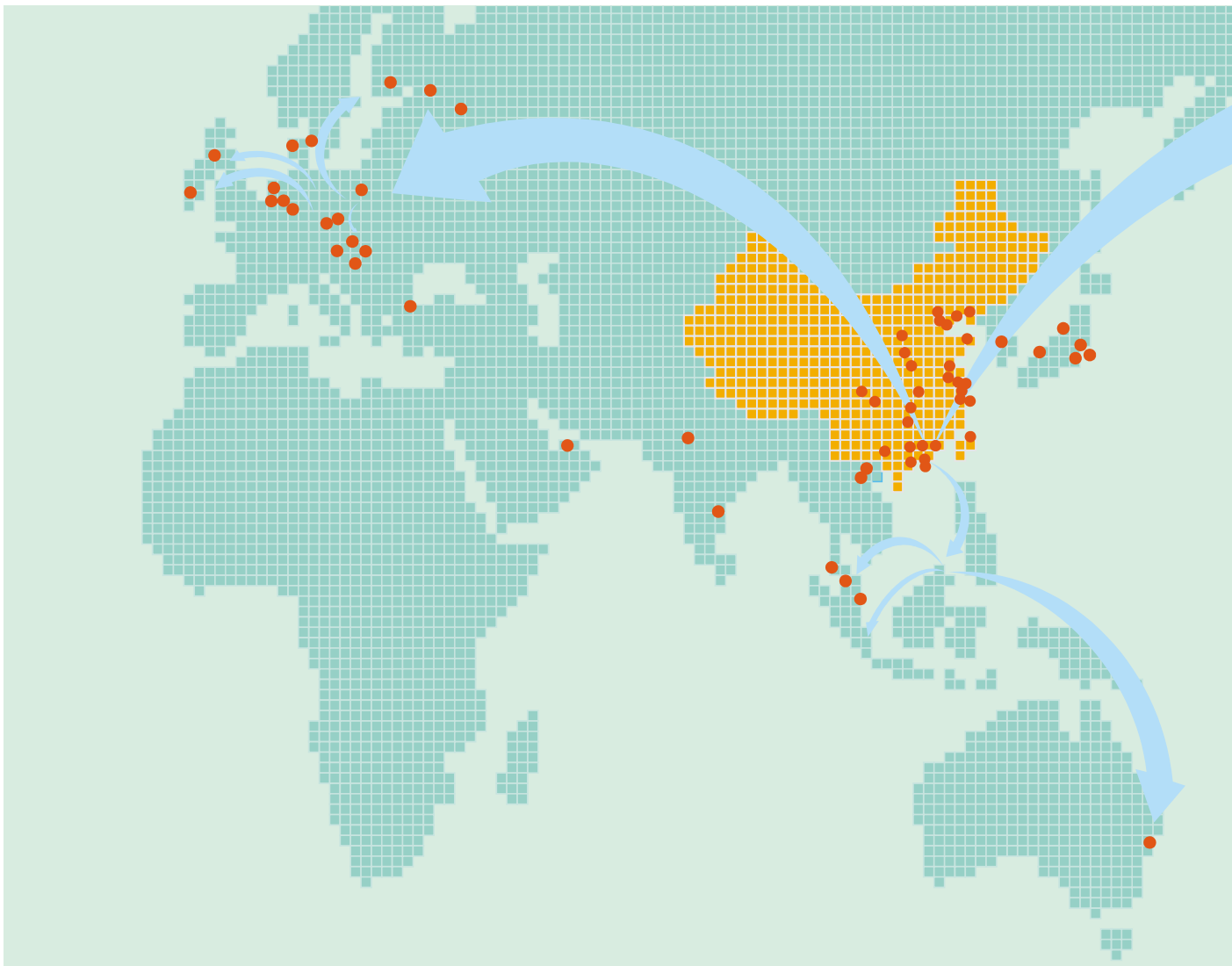
Anchor Company: Hon Hai Precision Industry Co., Ltd. (Ticker Code: 2317.TW)

Headquarters: No.2 Tzu Yu Street, Tucheng Industrial Park, Tucheng District, New Taipei City

Total Number of Employees: Over 900,000 (As of Dec.31, 2010)

Turnover in 2010: 2.9972 trillion NTD with a year-on-year increase of 53%

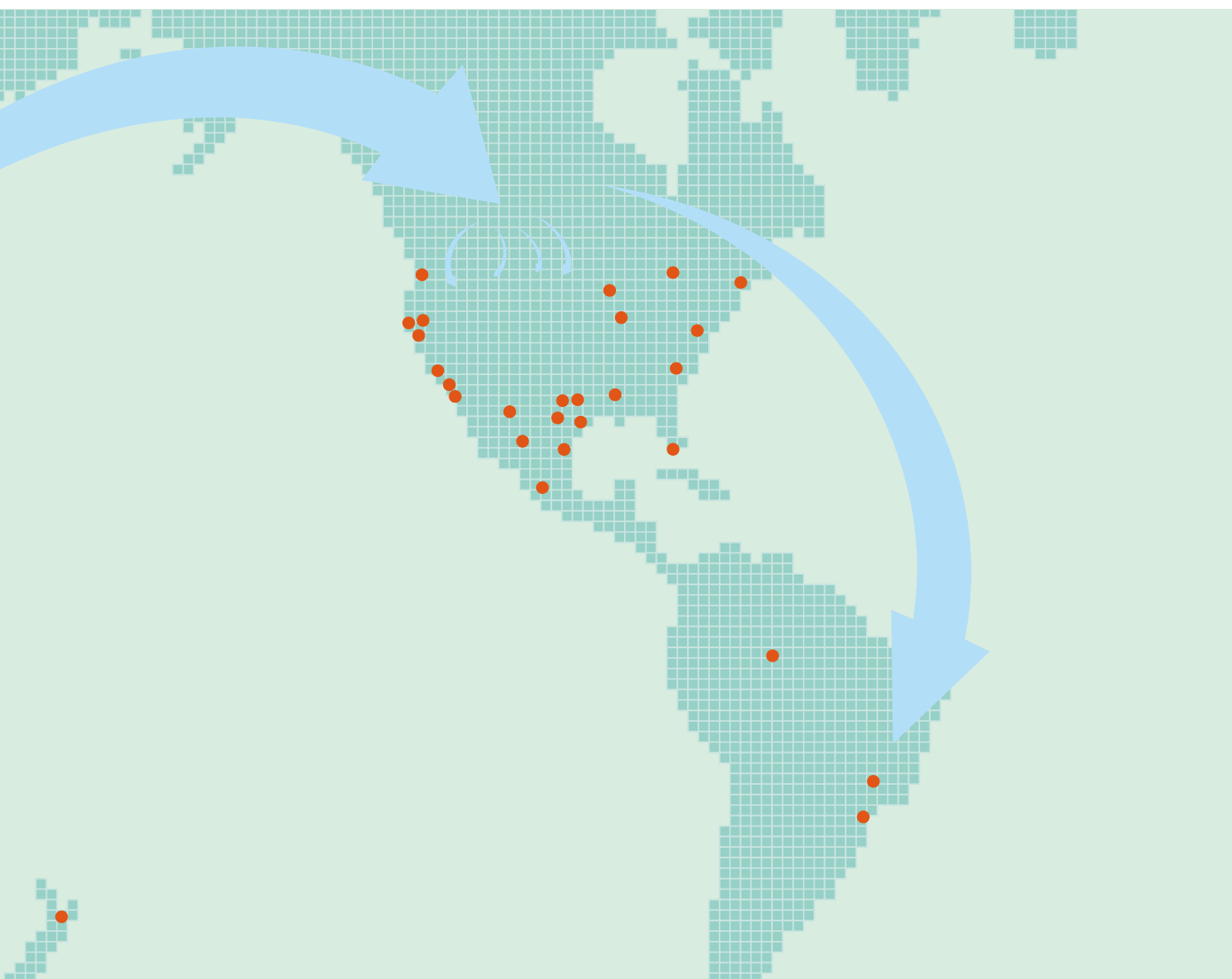
Based on a business model of maintaining a constant focus on eCMMS (e-enabled Component Module Move and Service) for providing technological and manufacturing services, Foxconn has become the world's largest Contracted Electronics Manufacturer (CEM) providing its globally renowned IT customers a one-stop solution from joint design development (JDSM), joint development manufacture



(JDVM), and contract manufacture (CM) to logistics to repair and maintenance across the globe.

Global Footprint

In providing continued support to its customers with design and development of state-of-the-art technology, Foxconn has expanded from its primary manufacturing sites in China to other continents. The strategic plan of “China Rooted, Global Footprint” is one of the series of investments that has transformed Foxconn into the market leader it is today. To date, Foxconn has set up hundreds of subsidiaries and branch offices throughout Asia, Europe, and the Americas in providing products and services with “high efficiency, low cost, high quality” and committing to have “zero inventory and on-time delivery” to meet customers’ needs.



Products and Services

Foxconn engages in six types of core technologies, including manufacturing computers, telecommunication, consumer electronics, digital contents, car electronics, and channel business. It has evolved from being a manufacturer to an innovative technology developer. Foxconn remains committed to strengthening its position as a responsible corporate citizen on a global scale, with the current 6C core competencies as its stepping stone, the 7C in health care and the 8C in corporate social responsibility are being developed for the advancement of social welfare and the human good.

Intellectual Property

Foxconn has set up throughout Asia, the Americas, and Europe a research network with a fully functional innovation system approach and an integrated intellectual property management platform. By December 31, 2010, Foxconn had a total of 88,200 patent applications, of which 39,870 were authorized. In 2010, Hon Hai Precision Industry Co., Ltd. ranked No. 1 in having the most number of applications for patents and applications to patent an invention. It ranked No. 13 in the United States for having been awarded the most number of patents. IPIQ identified Foxconn as the winner to hold patents in the 2010 global electronic and instruments industry.

Our Prospects

Foxconn believes that employees are its most valuable intangible asset and the lifeblood of its business. In the pursuit of being a front rank enterprise, Foxconn adopts a people-oriented leadership style that promotes sustainability, stability, development, technology, internationality, and responsibility for the advancement of social welfare and the human good.

1.2 Foxconn 2010 Awards and Accomplishments

Awards

- 2010.04 Ranked No. 176 by Forbes Magazine Global 2000
- 2010.04 Ranked No. 5 by Forbes Magazine for Technology Hardware & Equipment Industry
- 2010.05 Ranked No. 1 by Taiwan' s 1000 Largest Companies for the fifth consecutive year
- 2010.06 Ranked No. 1 by China Credit Information Service for Taiwanese Enterprises for the fifth consecutive year
- 2010.06 Ranked No. 194 by the Financial Times Global 500
- 2010.07 Ranked No. 112 by Fortune Global 500
- 2010.10 Regarded by Common Wealth as the Most Admired Company in Taiwan

Accomplishments

- 2010.01 Acquisition of Sony' s LCD factory in Mexico
- 2010.03 Announcement of Asset Purchase of Sony' s LCD factory in Slovakia
- 2010.04 Sponsor of the Shanghai World Expo Taipei Pavilion and exhibition work
- 2010.04 Qualified as the best candidate for the Taipei Information Park BOT Project
- 2010.07 Honoree of the Best Promoter of China RoHS
- 2010.08 Feihu' s launch of its online purchase in China
- 2010.09 Grand Opening of Kanlian Health Center in collaboration with Bionet Corporation
- 2010.09 Opening ceremony of Foxconn' s Zhengzhou factory
- 2010.10 Publication of the Foxconn Weekly
- 2010.10 Issuance of overseas unsecured convertible corporate bonds in the amount of US\$1 billion
- 2010.11 Grand opening of MediaMarkt flagship store in Shanghai through the joint venture with Metro Group
- 2010.11 Announcement of the Foxconn Technology Forum
- 2010.12 Issuance of domestic unsecured corporate bonds in the amount of NT\$6 billion

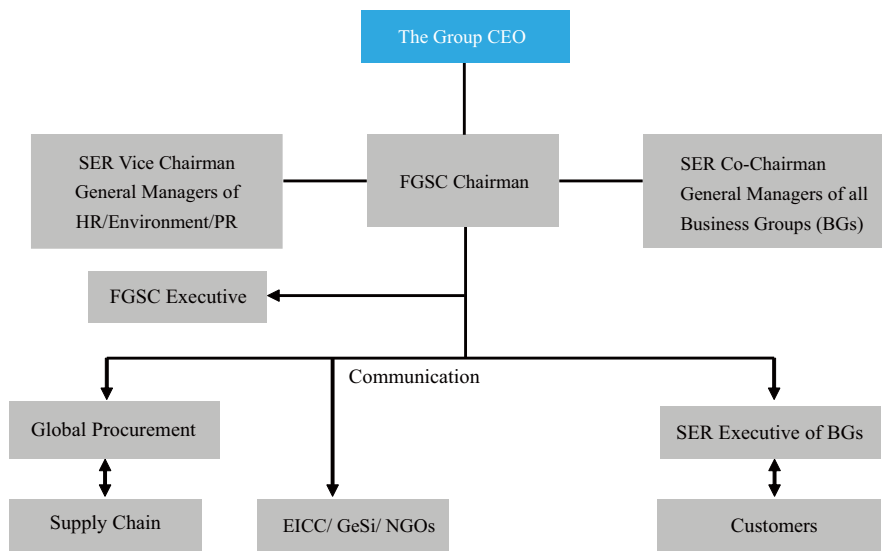
1.3 Corporate Governance

Board of Directors

The Board of Directors is set at each company within Foxconn. The Board members, acting as fiduciaries, are to ensure that the company fulfills its mission statement and maintains its integrity and stature. The organization exists for the benefit of its shareholders, employees, customers, suppliers, and constituents. The General Managers are charged with executing the mission statement by overseeing the daily operations. No Board members will receive compensation simply for serving on the Board. They must recuse themselves if there should be a conflict of interest during the decision-making process. Compensation for the management committee mainly comes from their bonuses that are in direct proportion to the company's performance. As the anchor company of Foxconn, Hon Hai Precision Industry Co., Ltd. has two independent Board Directors and one independent statutory auditor on its Board. Chairman Terry Gou is also the CEO of the Foxconn Technology Group. Foxconn's operations are publicly funded. There are no significant shares held by or financial assistance received from any government.

Foxconn Global SER Committee

In March 2005, Foxconn joined the Electronic Industry Citizenship Coalition (EICC), and has since implemented vigorously its social and environmental responsibility (SER). In March 2007, the Group established the Foxconn Global SER Committee (FGSC) to ensure that its SER goals and policy are carried out at each and every site worldwide. The steering committee of FGSC is organized by senior executives as well as the Chief Procurement Officer Mr. Lin, Rui Xiang. SER teams of the Foxconn business groups were set up to fulfill the implementation of the SER policy and guidelines from FGSC. Annual Group-wide internal cross-audits are organized by FGSC to monitor the SER performance and ensure the SER policy is really implemented at all sites. To date, we have established a competent and capable SER team with thousands of experts and professionals to interact with customers, government bodies and related stakeholders, and to promote the transparency of SER information and commit to social and environmental responsibility.



Foxconn Code of Conduct

The Foxconn Code of Conduct ("Foxconn CoC") contains a clear commitment to the principles of free and fair competition by requiring all levels within the Group to adhere to the rules and regulations that prohibit restraint of trade. Foxconn, as an EICC member, industriously participates in EICC activities together with its business partners and suppliers. Group members are committed to achieving the Foxconn CoC' s highest standards in their operations and within their supply chains. In setting up its own Code of Conduct, Foxconn has moved to adopt management practices consistent with EICC guidelines. It has conducted CoC training courses and insisted that every employee abide by the CoC standards. FGSC issued the first version of the Foxconn CoC in Jun.2008, and by the end of 2009, the Foxconn CoC was revised based on the pillars of its value chain social responsibility program and the effective management systems that underpin them. All Foxconn General Managers have signed the Foxconn CoC and committed to adhere to the standards set forth therein, in letter and in spirit. CoC courses have been offered to new employees and existing employees in their annual training programs, and the attendance for CoC training is nearly 100% every year.

The Foxconn CoC program consists of five major parts, including ethics, labor and human rights, health and safety issues, environment, and management systems.

Ethics	Labor and Human Rights	Health and Safety
<ul style="list-style-type: none"> No corruption, extortion or embezzlement Disclosure of information No improper advantage Fair business, advertising and competition Whistleblower with anonymous protection Community involvement Protection of intellectual property 	<ul style="list-style-type: none"> Employment of choice No child labor and minor worker protection Female health care and maternity protection No discrimination Humanity management Wages and benefits Working hours Freedom of association 	<ul style="list-style-type: none"> Machine safety guarding Industrial hygiene Occupational safety Employment preparedness and response Occupational injury and illness Ergonomics Dormitory and canteen
Environment	Management Systems	
<ul style="list-style-type: none"> Product content restrictions Chemical and hazardous materials Wastewater and solid waste Air emissions Environmental permits and reporting Pollution prevention and resource usage reduction 	<ul style="list-style-type: none"> Company commitment Management accountability and responsibility Legal and customer requirements Risk assessment and management Performance objectives with implementation plans and measures 	<ul style="list-style-type: none"> Training Communication Worker feedback and participation Audits and assessments Corrective action process Documentation and records



Anti-Corruption

Foxconn upholds a culture of honesty and trust and conducts itself with integrity, commits to full compliance with the national and international anti-corruption and anti-bribery laws, and imposes a no-tolerance policy on unlawful activities. Foxconn has well established a policy on “Business Ethics and the Code of Conduct” through an employee educational training, requiring that all employees strictly abide by the rules. In addition, Foxconn assists the suppliers, the manufacturers and customers in signing “Honesty Policy Agreements” as a binding condition and an integral part for doing business. Furthermore, Foxconn also sets up a business ethics complaint e-mail box (hfj.justice@foxconn.com) so that complaints may be posted in this thread where complaints are reviewed and processed through a monitoring system. In Foxconn’s Business Ethics and the Code of Conduct, it specifically prohibits any conduct of corruption, bribery, embezzlement, and other unlawful gain. Foxconn will continue to enforce its honesty policy with business ethics evolved as a discipline and maintain its unflinching record of full compliance.

Operational Risk Management

Since 2006, Foxconn has had a risk management planning system in place, which identifies each company’s exposure to internal and external threats and synthesizes hard and soft assets to provide effective prevention and recovery for the company. To allow for uninterrupted services to its customers, in 2008 Foxconn launched the BCP (Business Continuity Plan) system to minimize operational risks at all levels of the company by implementing a task list of eight major steps of “alertness to incidents, emergency response, assessment of situations, crisis management, rescue action, crisis control, recovery action, and disaster recovery”. In particular, Foxconn has set up emergency rescue measures for dealing with unpredictable and uncontrollable incidents by adjusting its resources to prevent disasters from escalating and to ensure a speedy recovery. These measures are implemented at each of Foxconn’s campuses worldwide to minimize the operational risk for the company there.

1.4 Stakeholder Engagement

Employees, customers, suppliers, the community, investors, and non-governmental organizations are the main stakeholders of Foxconn. Foxconn has incorporated its stakeholder management process into its daily operations at various levels and in different business functions. The following table illustrates stages of the process, which entail the selection of stakeholders, the interaction with stakeholders, the pivotal issues involved, and their outcomes.

Stakeholders	Selection Standards	Communication Channels and Frequency	Focused issues	Efforts and Outcomes
Employees	All employees are treated equally	Communications include employee hotline, forum, letter box, satisfaction survey, and counseling. Other programs include employee assistance funds and employee family assistance funds	Living environment Working environment Labor relationships Mental health	The goals are to ensure that voices from employees can be heard and their emotions expressed so that they feel rewarded and happy at work. In addition to the regular communication channels, Foxconn also has established an effective communication procedure that provides 24-hour service to employees who need help, counseling, or other services to enhance the employee's health and mental well-being.
Customers	With customers' goals in mind	SER-in-Action Conference, customers' random visits and audits, telephone conferences, quarterly and annual audits	ETCC Code of Conduct implementation Green products Greenhouse gas reduction Energy saving and carbon footprint	Foxconn maintains effective communication with customers, facilitates their on-site inspections, and is prepared to brief them on the status of SER compliance and statuses of its suppliers. The goal is to provide customers with speed, quality, technology, flexibility, innovation, and cost efficiency. It is also to provide customers with peace of mind, knowing Foxconn's vigorous efforts to reduce carbon emissions in manufacturing its products.
Suppliers	Numerous suppliers with an 80/20 guideline to determine priority	Annual suppliers' meeting SER audits	Suppliers code of conduct standards Legal compliance	The goal is to demand that suppliers achieve Foxconn's standards in SER compliance by conducting an annual suppliers meeting and unscheduled SER audits and by setting up an SER website so that suppliers may learn EICC requirements and Foxconn's standards.
Community	From local community at each country's site to sites worldwide	Monthly, quarterly, and annual activities	Environmental protection Healthy life Juvenile education Assistance for the needy	Each site is devoted to the environmental mission of "energy saving, emission reduction, going green, and recycling", and employees are required to contribute their fair share in protecting the environment. Foxconn encourages the recruitment of the physically impaired, provides financial assistance toward their education, and collaborates with the China Youth Foundation in setting up the AIKANG Hope Hospital.
Investors	Investors worldwide, including entities and individuals	Monthly report and quarterly financial statement One-on-one investor meeting Investor telephone conference Annual stockholder meeting	Company outlook and revenue Company SER compliance	Foxconn has in place a spokesperson system, investor conferences, and road show activities. It publishes an SER Report annually for investors' review.
NGOs	Communication with NGOs on important issues	Telephone conferences as required Annual SER activities and competition	Green products Environmental protection Employee care	Attend international SER forums and conferences with NGOs on SER topics. Attend NGO and SER activities, such as GDP.

Our Employees

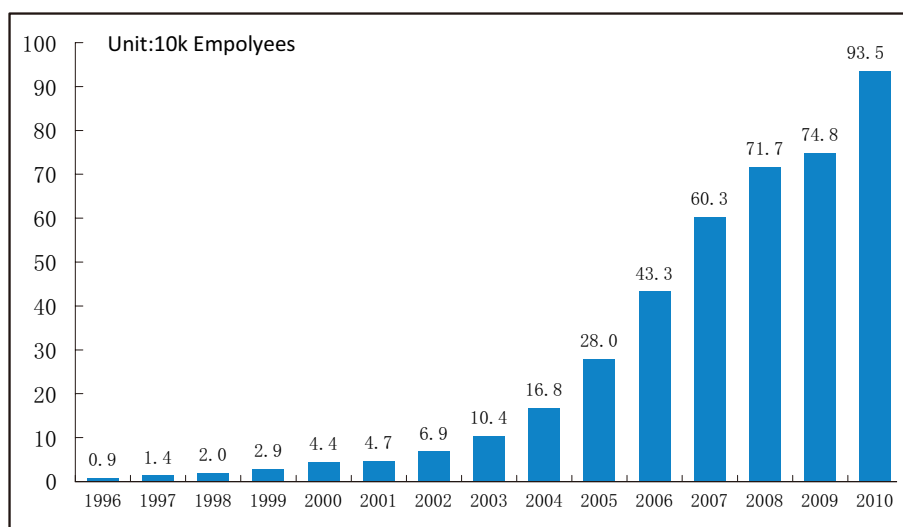
2



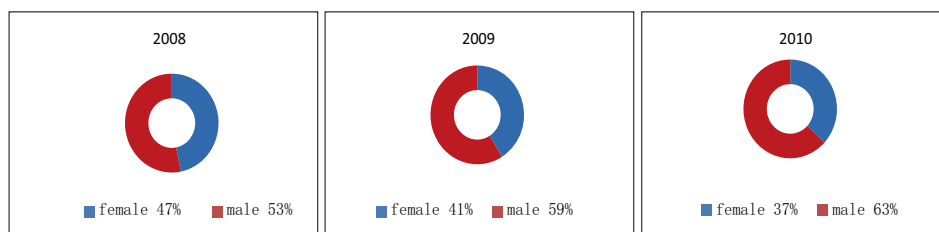


2.1 About Our Employees

Foxconn adheres to the policy of people-oriented and fair treatment in the recruitment, promotion, compensation, training opportunities, unemployment and retirement of employees. Discrimination of any kind regardless of gender, age, health status, nationality, religion, political preference, national origin, race, and culture is strictly prohibited. Employees are recruited through public announcements, job fairs at educational institutions, and by online recruitment. All Foxconn hiring entities must follow equal employment opportunity rules including respecting human rights, prohibiting child labor, forbidding forced labor and assuring employee diversity. As of Dec. 31, 2010, the number of our employees aggregated to 935,000 with a year-on-year increase of 25% from 2009. Local hiring policy is implemented at each site, for instance, more than 99% of the employees are Chinese citizens at Foxconn's China manufacturing sites.



The Growth of Foxconn in the Number of Employees (1996-2010)



Employee Gender Ratio (2008-2010)



2.2 Employee Welfare

Foxconn strives to improve employee welfare and creates an atmosphere of health, harmony and advancement. Employment contracts are drafted in accordance with applicable laws and regulations and with employees' best interests at heart. Insurance schemes including regulatory social insurance, employer-sponsored trust funds, employee accident funds, employee voluntary donation funds, and employee family assistance funds are established for all employees and their families.

Foxconn provides employees free-of-charge with laundry services, uniforms, internet services, and shuttle services to and from work. To ensure an enjoyable working environment and work and life balance, Foxconn frequently hosts various forms of activities. Other facilities include multipurpose gyms, basketball courts, swimming pools, libraries, banks, retail stores, and bookstores, and all kinds of associations related to sports, art, and writing are open to all employees.



The Foxconn 2010 Excellent Frontline Worker Award



2.2.1 Evaluation and Bonuses

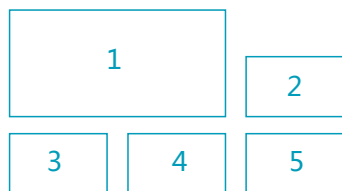
Employee appraisal is conducted on an annual basis and is an evaluation of an employee's job performance, as well as an analysis of an employee's accomplishments and failures. The Company credo provides a performance management framework that ensures confidentiality and is intended to be a fair and balanced assessment of an employee's performance. Each year, the Company hosts various forms of award ceremonies where employees are rewarded for their contributions. In addition, a big part of the Human Resources Division's operations is attracting and retaining talented employees. Foxconn offers annual bonuses, continued service incentives, and other types of fringe benefits. During festivities such as the Mid-Autumn Festival and the Dragon Boat Festival, employees get extra bonuses or gifts.

2.2.2 Foxconn Labor Union

In 2010, the Foxconn Labor Union launched a number of fun activities to improve the quality of life at work and all employees were encouraged to attend. These activities included the "2010 Excellent Frontline Worker Award" competition, food and shopping carnival, singing championship –("Who is the Idol"), logo design competition show, stamping worker competition, happy star competition, photographing contest, Care on Women's Day program, and dating activities. Foxconn offers professional counseling through its online "Listen to Your Heart" and "Friendship Blog" programs so that employees can share information and care for each other. What's more, the Foxconn Labor Union manages funds of 45 million RMB and encourages all members to establish care groups to boost teamwork and harmony with each group member receiving RMB100 annually for their activities. By the end of 2010, there were 7192 care groups and about 20 million RMB was distributed to the care group members.

好月圆·相亲相爱”2010 年





1. "Family in Love" Activity
2. "Who is the Idol" -- Talent Singing Show
3. Food and Shopping Carnival
4. Community Network of Life Foxconn
5. Logo Design Competition Show



2.2.3 Overseas Care Activities

Foxconn's employees, their children and their entire families are very important to us. That's why Foxconn Chihuahua organizes several annual events involving not only employees but their families as well. Foxconn Chihuahua has held events such as "The Values Train" for children of employees between the ages of 4 to 12 years and their parents. Over 550 parents as well as 900 children attended the activity in 2010.



In order to promote health, coexistence, integration, and teamwork, every year we conduct internal and external sports tournaments for employees and their kids, such as indoor and outdoor soccer, volleyball, basketball and so on. Participation is voluntary and free.



2.3 Training and Education

Foxconn fosters the ideology of training its employees to be internationalized, technologized, and localized. Since the establishment of the Industrial Engineer Academy at the Longhua campus in January 2002, Foxconn has cultivated thousands of talented employees who are creatively conscious, analytically minded, and innovatively capable of tackling many hard issues. They are the core members of what Foxconn is today. In addition, Foxconn collaborates with Tsinghua University, Beijing University, research institutions, and local governments in founding an “Enterprise Academy” with opportunities for those who wish to continue their education and improve their knowledge.

2.3.1 Employee Training

In 2010, Foxconn offered courses of more than 8,628,000 training hours which drew more than 19,620,000 attendees. There were training courses for supervisors, employee forums, workshops for team leaders, counseling courses, employee development courses, on-the-job training for line workers, and foreign language courses. There were a total of 40 training sessions for 2,940 team leaders. 3,149 employees graduated in 46 classes in 2010.

Type of Course	Number of Training Hours	Number of Attendees
On-job Training	1,410,839	5,666,140
Technical Training	2,653,963	4,472,494
Product Movement	198,914	1,497,555
Management Skills	271,779	847,974
Industrial Engineering	34,149	415,863
Management Knowledge	231,136	773,680
Common Knowledge	3,803,142	5,742,338
Academic Education	24,160	206,671
Total	8,628,082	19,622,715



Training for Front Line Workers and Supervisors on Mind Spirit



Shenzhen Labor Union Mental Health Counseling Workshop



"I love the company, the company loves me" Speech Contest



Happy Mothers' Forum

In 2010, Foxconn IE Academy and the Shenzhen Labor Union jointly hosted a total of 90 workshops with more than 8,700 attendees to improve employees' personal qualities and abilities. In addition, Foxconn set up various speech and debate competition shows on the topic of "I love the company, the company loves me," and a happy mothers' forum.

Foxconn has put in place welfare initiatives that help employees cope with psychological and work /life-related stress. Discussion forums, care activities and lecture training increase employees' awareness of team spirit, emotion control and sense of innovation. A total of 2,000 hours of common knowledge on psychological training were provided, with more than 70,000 employees participating. In addition, there were 9 sessions of psychological counselor training and Employee Assistance Program (EAP) training to foster 700 professional counselors. Moreover, Foxconn held 133 sessions of outdoor development training for the front line workers in order to enhance their ability to adapt to the environment, conquer difficulties, and bring out their potential.



Mental Health Seminar and Training



Training for Counselors



Training for EAP consultants

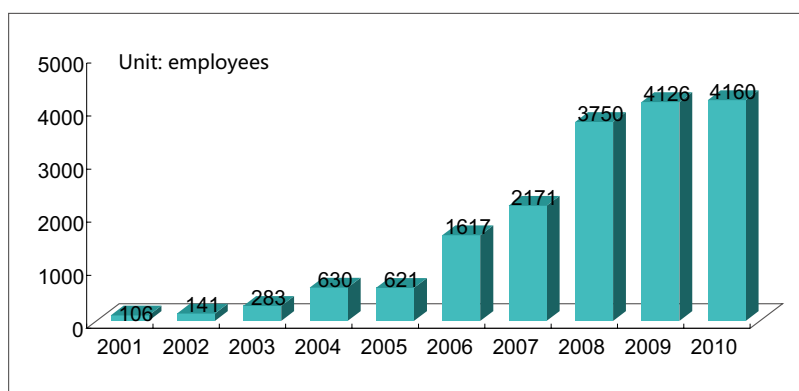


"Listen to Your Heart" Outdoor Development Training



2.3.2 Employee Continuing Education

Since 2001, Foxconn's IE academy has provided a program fostering adult education. To date, there have been 38 schools on 27 campuses offering 30 majors to 12,000 students. Students enrolled to the program include graduates from vocational schools and colleges, university graduates, master's degree holders, and doctorate degree holders. In addition, Foxconn works hard to improve its scholarship grant programs to qualified students with an aim to encourage continuing and advanced education. In 2010, 4,160 employees from the Longhua campus signed up for courses, of whom 10 had doctorate degrees, 388 were master's degree holders, 702 were university graduates, 2,530 were college graduates, and 530 were pre-college students. By the last quarter of 2010, awards in the amount of RMB 170,000 had been given to 284 outstanding students.



Employee Course Registration Statistics (2001-2010)



2010 Huazhong University of Science and Technology First Day of School



Students' Extracurricular Activities



2010 Employees' "Dreams Come True" Continuing Education Fair



2010 First College Graduation Ceremony

2.4 Communication Channels

Foxconn has established a CEO Mailbox and a Workplace Grievance Box allowing employees to submit their comments and suggestions. The letters are reviewed daily and forwarded to the appropriate divisions, who deal with complaints promptly before they can escalate. All incident reports are investigated and confidentiality is maintained. Reward is given to those who provided legitimate complaints. To promote a culture that encourages complaints and to facilitate employee complaints without fear or retribution, in April 2010, Foxconn set up an Employee Care Center with 24-hour service to receive calls. The hotline 78585 (please help me help me) has become an excellent communication tool and employees have made great use of it. By the end of 2010, the number of cases received exceeded 42,515 with a closing rate of 100%.



2.5 Health and Safety

2.5.1 Occupational Health and Safety

Foxconn's Health Center focuses its efforts in disease control by implementing preventive and diagnostic measures at each campus in China to ensure that the potential risks of disease are properly managed and employees' healthcare preserved. In 2010, Foxconn established a health monitoring system and an employee healthcare website allowing them to check out results of their physical examinations at their leisure and download applicable health laws, regulations and applications forms. The system enables the Health Center to oversee the physical examination process from start to finish, make assessments, and gather statistics electronically with efficiency and accuracy.

In 2010, Foxconn continued to strengthen its policy on healthcare. It expanded the existing 500 square meter center to an 800 square meter facility to help provide improved healthcare services to employees. The Company heightened its monitoring of radiation equipment and management by conducting periodic inspections and data collection. It distributed 5,210 radiation dosage cards to employees, conducted 21,000 workplace inspections, provided physical examinations to 75,000 employees, and achieved 100% on-job training on occupational health. Foxconn also conducted 17,000 periodic chemical inspections at locations where noise, dust, and VOCs (Volatile Organic Compounds) were likely to have an impact on employees, and conducted evaluations on such control in 30 buildings. Since 2010, Foxconn has prohibited the use of N-hexane at all campuses and has scheduled periodic inspections of chemical merchandise in the Company's inventory by professional groups. In compliance with applicable healthcare laws and regulations, the Health Center mandates the reporting of occupational hazards. To date, more than 90 reports have been submitted and are on file with the relevant governmental agencies for appraisal.



Foxconn Health Portal



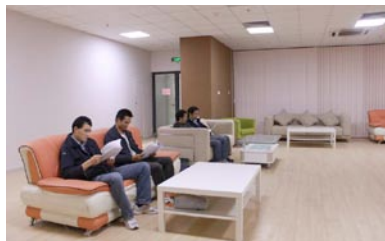
Foxconn Employees Webpage on Well-Being

2.5.2 Mental Health

Foxconn has established an Employee Care Center and a Counseling Clinic to provide professional advice and counseling to employees who are in need of these services. The Counseling Clinic occupies a space of more than 800 square meters with 8 individual private rooms. In addition, there are the newly built waiting room, the counseling training office, and the group counseling room. The front desk is open 24 hours per day and provides services around the clock to employees. Since the inception of the Counseling Clinic, the staff have received, conducted and resolved 2,320 cases, 2,112 telephone inquiries, 152 telephone counselings, 21 group counseling functions, 435 potential critical cases, 23 mental health training courses, and 6 supervisor training courses.



Mental Health Assessment Office



Waiting Room



Private Consulting Quarters



Telephone Counseling



Group Counseling



Training Room

2.5.3 Community Healthcare Center

Each campus at Foxconn has founded its own community healthcare center from insurance funds and employment healthcare funds to facilitate assistance to those who have difficulty seeking medical attention or who are unable to afford medical expenses. In 2010, to overcome the hurdle of long waiting hours and lines of employees waiting to be served, Foxconn established a number calling system so that employees may call to make appointments in advance prior to the appointed date and time without having to stand in line.



Foxconn Healthcare Center Online Appointment System

2.5.4 Health Initiative Overseas

Foxconn Chihuahua implemented an health initiative “Pause for health” in 2010. Also, Foxconn Chihuahua maintained own administrated Medical Center to provide consultation, medicine and medical advice to all employees.



2.5.5 Safety

Fire Prevention and Safety

In 2010, Foxconn’s Corporate Safety Department enhanced vigorous fire prevention and safety measures pursuant to its “Shenzhen Campus Fire Prevention and Imposition of Penalty” code of regulation. The efforts have proven to be successful, increasing the efficiency rate from 89.9% to 99.3%.

On March 24, 2010, Foxconn hosted a hazardous materials drill at the Longhua campus. The drill simulated the evacuation of employees, relocation of employees, emergency rescue, procedures on chemical spills, and fire extinguishing. There were a total of 96 drills throughout the year and experiences learned from each exercise.



Chemical Fire Drill



2010 Fire Drill

Foxconn's Corporate Safety Department is committed to scheduling periodic inspections of electrical connecting and disconnecting of transmission lines at the Shenzhen sites. A Fire Prevention Monitoring Center was established to ensure that the preventive measures are properly implemented and the system functions smoothly. In 2010, a test and inspection of the system was conducted at the Shenzhen sites, followed by the necessary maintenance requirements and corrective actions which prevented 25 potential fire hazards.



Corporate Firefighting Monitoring Center



Electrical Safety Inspection



Firefighting Safety Training



Equipment Safety and Technology Workshop



Foxconn's News Portal on Occupational Health and Safety

Safety in Production

Foxconn Central Safety Division is responsible for production safety. It maintains a safety monitoring mechanism on stamping, construction, and heavy vehicles, with an efficiency of 98.7% in 2010. The procedures have successfully been carried out as they are implemented and assessed at each business group. In accordance with the CEO's instructions, the Central Safety Division mandates that all work injuries must be reported within 2 hours to ensure that adequate attention is given. The scope of work injuries has been expanded to include all injuries suffered commuting to and from work. In 2010, the work injuries ratio for per million man-hours was 1.48. The Central Safety Division intends to strive for a lower ratio of around 1.0.

Foxconn Central Safety Division has incorporated OHSAS18001 standards into all the manufacturing sites to be consistent with the Foxconn Safety Management Benchmark System, and will ensure continued compliance with the standards in 2011 and beyond.



Safety Knowledge Contest



Gallery of Safety Culture



Shenzhen City Safety Education Base



Safety Art Show

Environmental Sustainability





As global resources become more scarce, Foxconn takes recycling, energy saving and carbon emission reduction as parts of its social responsibility. Guided by the CEO' s principles to "save energy, reduce carbon emissions, go green, and recycle" for environmental protection, Foxconn adopts a number of environmental projects and integrates environmental protection into its daily SER management. Foxconn rigorously complies with the international standards of RoHS and WEEE. It has developed green products such as LED lighting, energy-efficient aluminum materials, smart heat exchangers, and so on. Foxconn reintroduces resources into the productive economy and continues to improve the living environment and quality of life within the community.

Blueprint on Wastewater Recycled in the Landscaping of Longhua Campus





3.1 Water Management and Recycling

Foxconn has increased its investment in technology innovation to enhance the efficiency of recycling resources. With respect to the management of wastewater, Foxconn has initiated a recycling project to effectively reuse wastewater in its production processes and for its campus green project, which greatly reduces the negative impact of wastewater on the environment and lowers water consumption. Meanwhile, regarding the management of waste material, Foxconn has a comprehensive program on the recycling of batteries, electronics, and other waste material so that the ultimate goals of sustainability can be met without compromising environmental objectives.

Foxconn works tirelessly in improving wastewater treatment technology. In 2010, it adopted a new and improved technology – FBR treatment (Organic Eco-processing Technology from Hungary) – and successfully introduced ecological engineering into wastewater treatment, achieving an average production of recycled water of up to 3,600 tons per day with stable water quality and low-cost equipment maintenance. In 2010, the hard work paid off and there were water consumption savings of 5,700,000 RMB. Moreover, the Group Environmental Division takes an active part in promoting the project of a water conservation registration system and inspection. In 2010, there were a total of 84 cases on water conservation submitted from the business groups, which equated to savings of 44,985,758 RMB. In 2010, water consumption at Foxconn's China manufacturing sites totaled 80,110,000 tons, and the wastewater recycling rate was up to 10% in Longhua Campus. The estimated efficiency of wastewater recycling for 2011 is projected to be increased to 15%.

Not only does Foxconn innovate with the best interests of society in mind, but it also applies principles of sound, responsible, and forward-looking stewardship to its production and to the work and living environment. Recycled water is used in production and is also distributed to other areas within the campuses such as water curtains and ponds, and irrigation for greenhouses. By these efforts, Foxconn is able to fully utilize its water resources creatively and effectively.

3.2 Energy Conservation

Foxconn has made energy conservation and carbon emission reduction its long-term goal in its efforts to protect the environment. As instructed by Foxconn's CEO, the Company will continue its creative paths towards the goal of realizing carbon emission reductions effectively.

In 2010, electricity consumption at Foxconn's China campuses came to 4.49 billion KWh, with a reduction of 0.42 billion KWh that resulted in a saving of 3.0 billion RMB. In May 2010, Hon Fu Jin Precision Industry Co., Ltd. (Shenzhen), one of Foxconn's entities in China, was honored the "China Energy Conservation Contribution Award" and the "2009 Guangdong Province Energy Conservation Forerunner." The head of Foxconn's Energy Conservation Committee was also named "Outstanding Individual for the 2009 Guangdong Energy Conservation Award."



"China Energy Conservation Contribution Award" granted to Foxconn's Shenzhen entity





Foxconn has a raft of successful practices in areas such as energy management, equipment improvement, equipment maintenance, energy conservation, recycling of waste material, and heat recovery. Foxconn has integrated “energy conservation and environmental protection” in its operations at each manufacturing site. The energy savings in air-conditioning has had a major impact on the overall energy saving of the Company. Foxconn applies various energy-saving equipment and technologies which bring huge energy saving benefits. Such equipment and technologies include chilled water storage air conditioning (AC) systems, plate heat exchangers, heat-pump hot water supply systems, innovative cleaning for AC venting systems, highly efficient water pumps for central AC, and so forth. For example, at the B8 building of Foxconn’s Zhengzhou campus, it cost 1,270,000 RMB for the installation of the combined techniques of chilled water storage in the winter and a plate heat exchanger. The system yielded annual savings of 1,750,420 RMB, with a return of investment in approximately 8 months.

Air compression systems are another target to be focused on, and some innovative methods have been applied for the purposes of energy conservation. These include the installation of inverter air compressors and centrifugal air compressors with adsorption dryers, and the transformation of punch presses from a triangular shape to a star shape. In 2010, Foxconn also took steps in improving its illumination systems. For example, T8/T5 lighting was replaced by LED lighting to increase the quality and efficiency, timers were installed at dormitories, and stairs were installed with sensors.

Since 2010, Foxconn has undertaken its first project at the wastewater plant of the Longhua campus for constructing green high-tech facilities. After the completion of the landscaping part of the project, a solar energy system will be constructed to generate power for the operation of the wastewater plant. It is estimated that a total 3 million KWh of electricity will be generated by the solar energy system in 20 years, which will reduce carbon emissions by 1,700 tons. The project is expected to be completed and ready for occupancy by 2011.

3.3 Low Carbon Development

Since 2008, Foxconn has undergone a comprehensive Greenhouse Gas (GHG) inventory in accordance with ISO 14064 standards and set a goal to reduce carbon emissions each year. Foxconn has initiated the process in certain business groups to implement Product Carbon Footprint (PCF) accounting. In addition, our suppliers are required to do GHG accounting and implement the ISO 14064 protocols in reducing carbon emissions.

With the majority of its manufacturing sites located in China, the enactment of new policies in the future may have the following impacts on Foxconn: (1) GHG emission reduction must meet the standards of the new policies; and (2) while carbon emission reduction is underway, Foxconn is to substitute more energy efficient equipment and to promote the research and development of new energy efficient products to meet the challenge. These requirements will increase Foxconn's operational costs and affect its expansion plans in China, however, Foxconn is committed to full compliance with the mandates. Fundamental to this approach is the belief that protecting the environment is every citizen's duty and not for the government alone. Foxconn has set a very clear roadmap of how to implement the reduction of carbon emissions by putting in place guidelines and procedures and setting objectives for each single phase of the process. For 2011, Foxconn's goals are to conserve energy by 6% and reduce carbon emissions by 6% accordingly, and for 2012, the reduction of carbon emissions is expected to be 10%.

As a way to show commitment to compliance, Foxconn has proactively participated in the CDP (Carbon Disclosure Project) in releasing carbon emission related information to the public through CDP's disclosure channels and EICC's disclosure system. The Longhua campus, Foxconn's largest manufacturing site, had total carbon emissions of 1,601,784 tons of CO₂ in 2008. Upon a series of measures thereafter, the total carbon emissions for 2009 was 1,392,746 tons of CO₂, a reduction of 13% compared to the base year of 2008. The total carbon emissions for 2010 was 1,368,664 tons of CO₂, a reduction of 14.5% compared to 2008.



3.4 Green Products and RoHS

Foxconn applies environmental protection technology in its green products management principles. Its commitments to customers and end users move beyond the confines of the traditional laboratory to provide products that are energy-efficient and environmentally safe. Foxconn strictly controls the content of hazardous substances in its products to meet customer requirements, local regulations and global market trends. It continues to reduce energy consumption and carbon emissions, and minimize negative effects on the environment during all the stages of a product's life cycle.

3.4.1 Green Product Design

Foxconn has established a program and continues to promote creativity for the design of green products that embody the five best green practices, namely "harmlessness, minimum material consumption, energy efficiency, recyclability, and ergonomics." Low carbon design for products was a focused task in 2010.

In 2010, Foxconn invited third party experts and university professionals to canvass ways to manufacture low-carbon products and LCA (Life Cycle Assessment) management. In June and December 2010, Foxconn hosted the 4th and 5th Contests on DfE (Design for Environment). According to the Foxconn DfE Guidelines, the Units that participated in the contests were required to be audited on site for their DfE management system, and audit scores were included as part of their total scores for the DfE competition to make sure they had fully satisfied the requirements under the DfE standards. At the conclusion of the contests, there were 85 winning cases.

During the 5th Contest, there were many voices within Foxconn regarding the application of bio-paint. Upon inspection and laboratory testing, it was proven that bio-paint not only achieves total customer satisfaction in appearance and usefulness, but also the product itself meets the relevant quality requirements. The following chart depicts the strengths of the bio-paint versus the traditional paint.

Stage	Bio-paint	Traditional Paint
Material Extraction	From Plant	100% from Petroleum
Characteristic	Sustainable	Unsustainable
Manufacturing	Low Emission of VOCs	High Emission of VOCs
Use	Low Emission of Hazardous Gases	High Emission of Hazardous Gases
Waste Treatment	Recycling to Natural Cycle	Incineration, Landfill Disposal

3.4.2 Hazardous Substance Assessment

Environmental protection assessment is a powerful tool in green product design and manufacture. Foxconn has always been in the forefront in promoting and enhancing the assessment system. In 2010, Foxconn set up 160 XRFs (X-Ray Fluorescence Spectrometers) and selected the necessary assessment equipment for use by the various departments of research, manufacture, and quality in the process of assessing the many stages of a product from design and raw materials to processing and logistics. In addition, to ensure the accuracy of assessments, Foxconn has constructed in Longhua, Wuhan, and Taiyuan more than 20 laboratories, more than half of which have been accredited by the CNAS (China National Accreditation Service for Conformity Assessment).



3.4.3 China RoHS Pollution Control Volunteer-Supported Pilot Project

In 2010, Foxconn voluntarily and zestfully participated in RoHS' s pilot project for pollution control regulated by the China Ministry of Industry and Information Technology. In accordance with the criteria under the pilot project, Foxconn worked with customers in selecting 4 product items for the purposes of experiment. Foxconn conducted examinations and experiments at the RoHS test site and submitted the results to the Ministry. Upon review, the Ministry issued Foxconn with a RoHS Pollution Control Certificate and a Certificate for Volunteering. In July, Foxconn was commended for its distinguished services in participating in the pilot project, and was granted a "China RoHS Pilot Implementation Model Enterprise" award by the Ministry.

One of the goals of having the pilot project was to enhance the detection function of XRFs. Foxconn invited representatives from the Ministry of Industry and Information Technology to provide training to Foxconn' s XRF members and to conduct an evaluation of the XRF equipment. The China Human Resources Department and the Social Security Department, together with the Ministry, issued Qualification Certificates to 97 members who participated in the project and Validity Certificates for 26 sets of XRF equipment. In the future, Foxconn intends to continue its efforts in promoting the spirit of volunteering in this area and to partake in the 3C certification process.



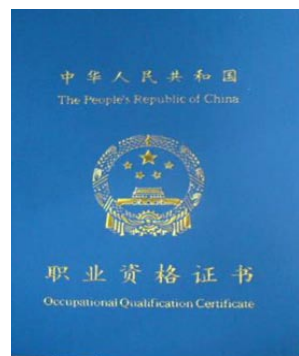
China RoHS Certificate for Volunteering



China RoHS Facility Inspection Qualification Certificate



Certification Report for XRF Equipment



XRF Inspector Qualification Certificate



China RoHS Pilot Implementation Model Enterprise Award

3.4.4 Educational Training

Training on Energy Conservation

In November 2010, Foxconn invited a third-party professional to provide the first training session to employees on the ISO50001 energy management system. The training provided totaled 630 hours. In December 2010, the first training session on ISO14064-1 for the GHG inventory system also took place. The plan is that in January 2011, there will be 6 training sessions with a total of 3,861 hours. Also in 2010, Foxconn invited external professionals to lecture on a series of advanced courses in energy management and energy efficiency.



Advanced Training in Energy Management



Energy Efficiency Training



ISO14064 Internal Inspector Training



ISO50001 Energy Management Training

Training on Green Products

It has always been part of Foxconn's culture to ensure that its employees are properly trained in environmental protection and technological knowledge. In 2006, Foxconn initiated training on green products and technological knowledge to many employees as part of their continuing education. Every year thereafter the scope of training and the number of employees has continued to increase. By 2010, there were 50 courses on green products and the attendees exceeded 500,000.

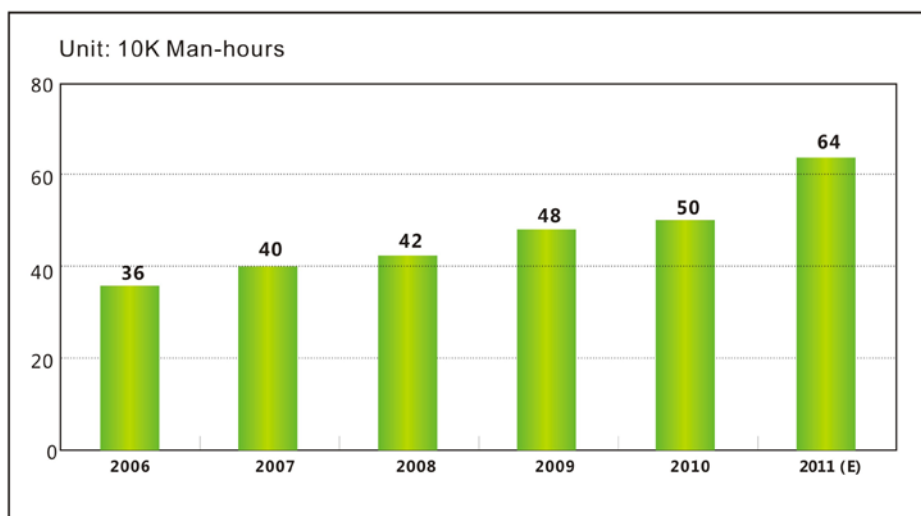


Chart Depicting Training on Green Products and Technological Knowledge by Year and Man-Hours

As a result of the rapid growth of its business operations, Foxconn has expanded further inland in China to continue construction of new manufacturing facilities. To focus and consolidate product environmental protection, in 2010, Foxconn began a series of training sessions and on-site seminars in Wuhan, Langfang, Taiyuan, Songjiang, and Kunshan to formulate and promote a green product management system. In the future, similar activities will be used for training at the various sites each year.

3.4.5 Outlook for 2011

Collaborate with governmental agencies and partake in the pilot project of product carbon footprint inventory

Encourage suppliers to participate in the China RoHS Pollution Control Volunteer-Supported Pilot Project

Continue to improve the procurement management system for green products

Continue to provide training programs and counseling activities on green products at the newly established sites in Chongqing, Chengdu, and Zhengzhou

Increase communication efficiency among the government, customers, NGOs and industry organizations.



3.5 Foxconn Arbor Day

In response to global warming and greenhouse gas emissions, Foxconn's CEO mandates an environmental protection policy that is directed to "energy efficiency, carbon reduction, going green, and recycling". Since 2002, the various manufacturing sites have organized annual tree planting activities. In 2010, Foxconn continued its tradition of tree planting in its 20 manufacturing sites throughout China to help offset carbon emissions into the environment. Foxconn combines the two themes of "forestation" and "energy efficiency and carbon reduction" to reach the goals of "biodiversity" and "carbon neutrality". In 2010, Foxconn planted 4150 trees in Shenzhen and Huizhou campuses, equal to a reduction of 83 tons of atmospheric carbon dioxide in 2010 (assuming that one tree can absorb 18.3Kg of carbon dioxide per year).





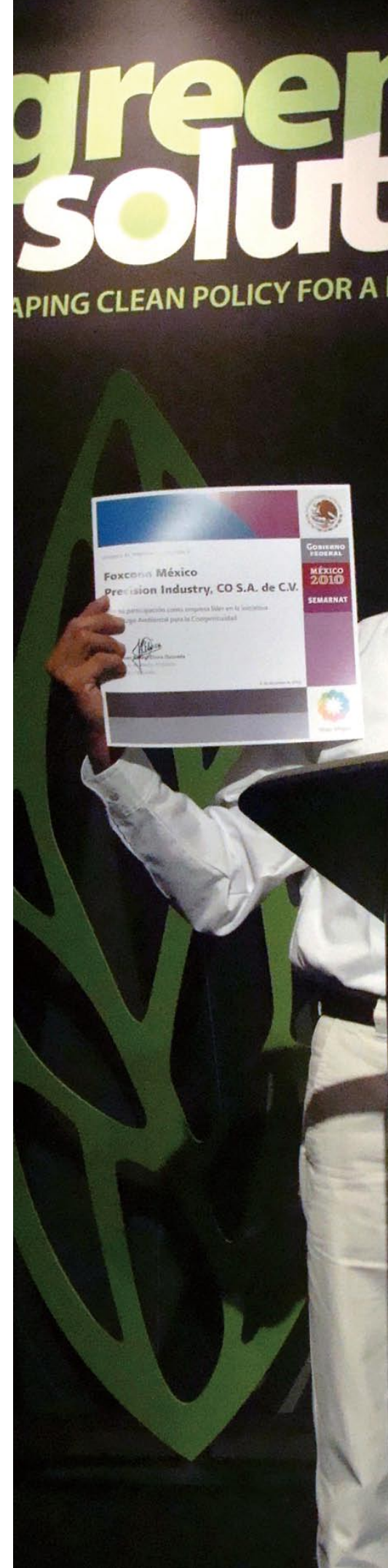
3.6 Overseas Environmental Highlights

In September 2010, Foxconn Chihuahua received the invitation from the Mexican Council of Maquiladora and Export Industry to participate on its 2010 environmental recognition, the basis of this was the preparation and submission of a detailed report that included explanation of the environmental management system and description of 10 environmental improvements implemented in the last two years.



Foxconn Chihuahua CNIMME Environmental Award 2010

In summary Chihuahua reported 10 environmental projects where the results included savings for \$339,799 USD with significant positive environmental impact such as the reduction of 20,552.5 kilograms of hazardous waste, the reuse and recycle of 26,970 cubic meter of wastewater, the reuse of 9,571 kilograms of wood pallets and the reduction of 400,000 KWh on energy consumption, 100% of the projects were born on site' s cost reduction initiative through EMC teams, projects such as wood pallet re-use implement on shipping area, water and energy conservation program implement by facilities, scrap product recovery and solvent recycle on salvage areas, organic waste reduction on cafeteria, etc.





As part of the government efforts to contribute with Mexican companies competitiveness, in July 2010 Foxconn Chihuahua received an invitation to participated as leader company in the program called "Environmental leadership for competitiveness " organized by the Mexican Environmental Protection Agency (SEMARNAT) , this program required the participation of Foxconn Chihuahua and its suppliers on 12 weeks program training provided by SEMARNAT' s specialists , all participants learned systematic methodologies of eco-efficiency to identify opportunities for reducing waste and cost over raw material as well as energy and water. Foxconn Chihuahua was able to engage 12 suppliers from different types of products and services such as transportation, cleaning services, packing, printed documents, wood pallets, chemicals, beverages, etc.

Excellent results were achieved on this innovator program in terms of cost savings and environmental benefits, the closing ceremony was presided by top representatives from environmental worldwide (ONU) and Federal (Mexico) parties in the frame of COP-16 activities. Foxconn CUU was recognized for being the first company in the Chihuahua in participated as lead company. The event was covered by media and it was published on national and local newspapers.

Via this program, we had received the tangible results as followed:

- Vendor companies participants : 12
- Total Savings: \$ 736,306 USD
- Investment: \$188,076 USD
- Eco-efficiency projects implemented: 39
- Water saved 11,786 m³ /year

This represents the amount of live consumption of water for 23 Mexican families.

- Energy Saved: 1,202,477 kWh/ year

This represents the amount of live consumption of energy for 414 Mexican families

- Fossil combustible non consumed : 307,054 m³ /year
- Emissions avoided: 1,659 tons of CO₂ /year
- Waste reduction: 422 tons/year

This represents the amount of waste disposal for 1,156 habitants in Mexico yearly

- Employees trained: 16

Moreover, we had achieved the non-tangible result as well. The company' s positive image had been enhanced and we demonstrated improvement on our EHS Management, and had better relationship with vendors and government agency.

Community and Culture

4





Foxconn has long been involved in charitable activities. Over the years, Foxconn has donated several billion RMB to more than 30 provinces across China. Through the "Disability Employment Assistance Project", Foxconn has proactively assisted the disabled to conquer barriers to learning and working. Through collaboration with various educational institutions, Foxconn has created tens of thousands of employment opportunities. Through poverty relief programs, Foxconn has donated to the poor and to disaster areas.

4.1 Foxconn Group Party Council

Charitable activities in mainland China are undertaken by Foxconn Group Party Council. Over the years, Foxconn has zealously provided assistance to the elderly and the disabled and partaken in various types of projects for disadvantaged groups. It promotes programs aimed at “helping the elderly, supporting schooling, assisting the disabled, helping the needy, and promoting sanitation for the community” . These were evidenced by donations to provide educational funds, build schools, build hospitals, establish funds for leukemia sufferers, and finance other projects for the needy. For instance, Foxconn has worked closely with the Communist Youth League Central Council to establish the “Aikang Hope Hospitals” in 5 districts such as those in Tibet and Xinjiang, 12 Hope Schools in Suzhou, and 3 schools in Anhui to resolve many of the educational issues that face children in poverty-stricken districts. Furthermore, Foxconn has helped needy families in Suzhou, such as children with leukemia and heart and lung diseases. In 2010, the Foxconn campuses in mainland China donated a total of 47,572,000 RMB to support the elderly, children and their schooling, the disabled, needy families and sanitation for the community.

In 2010, Foxconn organized 12 major volunteer programs and more than 200 major and midsize activities to “help the weak and the disabled, give love and support, and promote sanitation” . Foxconn’ s Volunteer Team encouraged volunteers to make a difference by way of numerous forms of charitable functions. In 2011, Foxconn intends to initiate a “Foxconn Volunteer Network” to bring hope and love to those in crisis and to work together for a better society.



Foxconn’ s Volunteer Team



Donation for Yushu, Qinghai Earthquake Relief



Donation for Mudslides in Zhouqu



Donation for Schooling

On April 12, 2010, the earthquake that hit Yushu in Qinghai shocked the nation. People from all places came to the rescue. On April 19, 2010, Foxconn made the first round of a donation of 30,000,000 RMB (among which the Group contributed 20,000,000 RMB, and Terry Gou contributed 10,000,000 RMB) for providing relief for the aftermath and to rebuild the area. From April 22 to May 15, 2010, Foxconn began the second round of the donation for emergency relief work. By June 22, Foxconn employees had donated more than 6,200,000 RMB to Yushu residents.

On August 7, Zhouqu in Gansu was hit by mudslides. Foxconn organized employees to join the rescue efforts and conducted numerous charitable activities. The Shenzhen campuses donated 35,140 RMB to the disaster area. Moreover, Foxconn conducted a charity bazaar in 27 provinces and donated 500,000 RMB and 100 computers for disaster relief.



Donation to Hope School at Zijin Town, Heyuan, Guangdong



"Outstanding Community Charity Award"



Visit to Special Children



"Shenzhen Top Ten Enterprise Charity Award"

Foxconn has paid special attention to education in the mountain districts and the youth' s development there. On December 31, 2010, Foxconn participated in the 10th anniversary ceremony at the Hope School sponsored by Foxconn at Zijin Town, Heyuan, Guangdong. Foxconn donated 200,000 RMB and 200 electronic cards for English studies to the school. Since 2003, Foxconn has donated a total of 2,000,000 RMB in support of the school.

Foxconn embraces the concept of "Love and Serve Society." It has for many years made very significant contributions to charitable work. On April 9, 2011, Foxconn was honored with a "Shenzhen Top Ten Enterprise Charity Award." On February 9, 2011, Foxconn' s Fushan campus was honored for its distinctive services with a "Top Ten for Community Service" award and an "Outstanding Community Charity Award."

Foxconn has continued its work with local authorities in providing job opportunities for the disabled. In 2010, the Shenzhen campus recruited more than 100 employees with disabilities. Meanwhile, employees visited children with thalassemia, people with leukemia, needy Party members, and 125 minors ranging from 2-10 years old who were being treated at the Shenzhen Huayang Special Children Center. Foxconn continues to provide inspiring cards of blood transfusion for the children with thalassemia, and donated 800,000 RMB to them in 2010. Foxconn donated 2,000,000 RMB for children with cleft lips. Foxconn will schedule another donation of 3,000,000 RMB in 2011 to assist children with cleft lips so that they may live healthy and happy lives.

In 2010, each campus of Foxconn partook in promoting numerous charitable activities with great spirit. These included 72 activities at the Huai-an campus, 11 activities at the Taiyuan campus, 29 activities at the Yantai campus, and 13 activities at the Jincheng campus.



Doing Cleaning for the Elderly



Visit to the Elderly



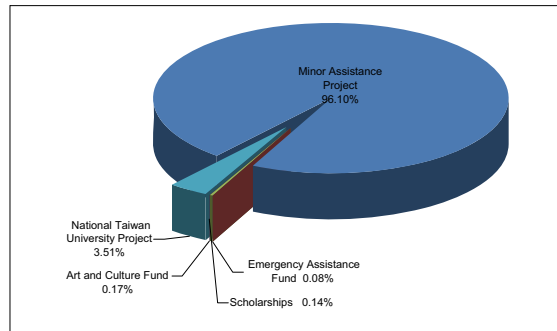
Volunteer Team of Taiyuan Campus

4.2 Taiwan Yonglin Foundation

Guided by the principles enshrined in its corporate functions, Foxconn stands proud to “grow with the community and its people”. Taiwan Yonglin Foundation was sponsored by Chairman Terry Gou, and is primarily responsible for charitable activities in Taiwan. The Foundation’s activities cover various areas in medicine, education, charity, art and culture.

4.2.1 Yonglin Educational Foundation

In 2010, the Foundation donated 173,215,600 NTD for Minor Assistance Project, Emergency Assistance Fund, scholarships, Art and Culture Fund, and National Taiwan University Project.



Educational Funds Allocation Chart

Assistance Project for Minors (Yonglin School of Hope)

Yonglin Educational Foundation also established the Yonglin School of Hope, which is now in its 4th year of operation. The school was established to assist needy children, in addition to providing help to those students requiring special after-school tutoring and counseling. 2010 was a landmark year, in which the school grew by leaps and bounds. It was also the year in which the school initiated the “School Expansion Project.” The number of universities with which it collaborated increased from 10 to 18, and areas of service expanded to 14 cities and counties. The number of children from 211 elementary schools who received benefits also increased to 25,000.

Taiwan’s Ministry of Education has established a policy of merging information technology with the traditional teaching process in the country. The Yonglin Educational Foundation has responded enthusiastically to implement this policy, and this has resulted in the Foundation’s development and implementation of e-Books. In addition to the advantages of owning publishing rights for these textbooks, the Hon Hai Group has also mobilized various resources to build up a complete set of instructional materials. As the result of R&D on both software and hardware development, quality control, and providing internet security measures, the Group now provides a vocational education program for needy school children. These students now have the ability to enrich themselves via internet access in the coming century.



e-Books Donation Ceremony



School Expansion and e-Books Project Donation Ceremony



National Taiwan University Project – Biomedical Science and Engineering Research Center

In 2008, the Yonglin Education Foundation collaborated with the Yonglin Health Foundation in sponsoring the construction of the Biomedical Science and Engineering Building to facilitate the research in such areas as electrical machinery, mechanical engineering, and biomedical engineering. This sets forth the platform for a joint effort in medical research between the Group and the University.

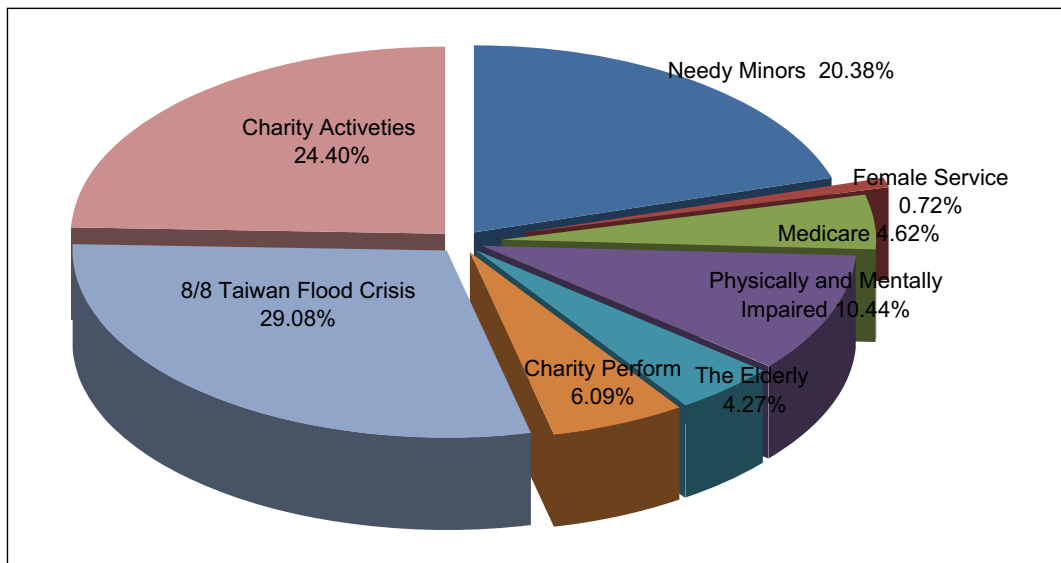
In furthering its commitment in establishing a utopian platform as part of its contributions to the Biomedical Engineering Research Center, the Yonglin Education Foundation entered into an agreement with the University to bolster research capabilities in scientific research. By way of these efforts, the Yonglin Education Foundation hopes to enhance the relationship with the University and broaden the communication between the parties in resources and workflow integration so that the research project may be executed with the least interruption.

The Biomedical Engineering Research Center and the Cancer Research Center are situated in a less-developed area of the Fanlan District Park. The University will, in the near future, transform the area into medical technology campus. In addition to creating the home for a cancer research center, a proton center, biomedical engineering research center, the University hopes to distinguish itself in the marketplace in evolutionary applications of medical research by combining the new centers to the University's research centers for in areas such as agriculture, engineering, biomedical technology.

In October 2009, the Project successfully passed review upon inspection of its urban planning. By November, a building permit was secured. This year, the relocation of the existing establishments has been initiated. The official excavation is expected to commence in September 2011 and complete by May 2013.

4.2.2 Yonglin Charity Foundation

In 2010, the Yonglin Charity Foundation donated 108,324,297 NTD for the benefit of needy minors, the disabled, the elderly, victims in crisis, and for other relief efforts. .



Disbursements by Percentage by Yonglin Charity Foundation

Typhoon Morakot Relief and Reconstruction Project

The Foxconn Technology Group and Yonglin Charity Foundation proactively participated in the Morakot relief and reconstruction effort. In response to the government's call for public assistance, Chairman Terry Gou took immediate steps for the Yonglin Charity Foundation to construct a 54 hectare "Yonglin Shanlin Organic Agriculture Park". The plans for the construction received the approval and assistance of the Kaohsiung government. The Yonglin Charity Foundation recruited teams of professionals to teach organic techniques to victims of the crisis. The joint efforts turned out to be a great success. By November 21, 2010, the organic farm was awarded the "organic certification in transition", providing a place for the victims of the disaster to make a living and build their new homes.



Agricultural Drainage Infrastructure



Tree Planting and Irrigation



Annual Charitable Donation



Material Donation

Charitable Functions

The devastating aftermath created by Typhoon Morakot included not just the trauma of the disaster, but also a fundamental sense of impermanence. The Group joined forces with both the Hon Hai Education Foundation and the Yonglin Charity Foundation to provide aid. In addition to devoting themselves to the reconstruction projects, the Group joined with the Taipei City Government to launch a "Charity Carnival." The event was designed to promote high-quality products from the Aboriginal Cultural Innovation Industries – a series of handicapped sheltered workshops - and the agricultural products of the disaster-affected areas in a show of support and to provide encouragement to the local populace.

4.2.3 Yonglin Health Foundation

In 2010, the Yonglin Health Foundation donated NTD 167,931,736 to carry out the following projects:

host of various promotional activities involving health care related issues; provider of financial assistance in medical research and development and academic exchange; developer of health care related management style and model; and provider of financial assistance for the construction and operation of medical facilities.

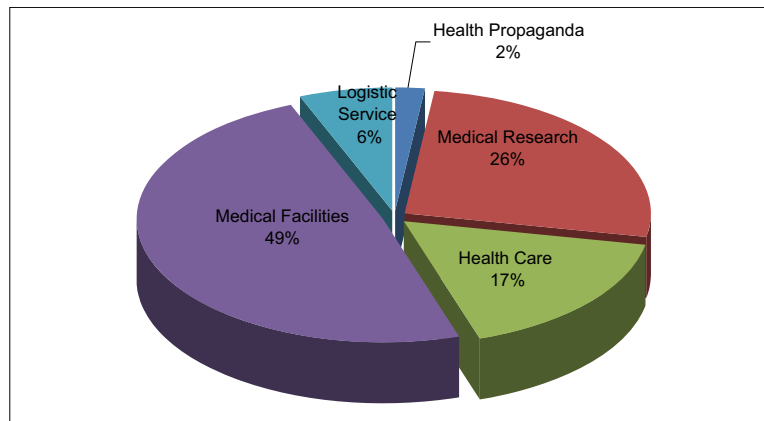


Chart depicting percentage of donations by the Yonglin Health Foundation

National Taiwan University Cancer Center Project

Chairman Terry Gou, Founder of the Yonglin Foundation, signed an agreement with Mr. Lee, Si-Chen, President of National Taiwan University. At the signing, Mr. Gou indicated that Foxconn's goal is to give charitably to a partner capable of, and committed to, "Making a Difference in Fighting Cancer." On November 15, 2010, at the ground breaking ceremony witnessed by Taiwan President Ma and Taipei Mayor Hao, the Foundation formally announced the realization of the dream to establish the National Taiwan University Cancer Center as the "First in Asia, Best in Treatment." Mr. Gou's dream of a world-class cancer research and treatment facility was put on the path to fulfillment.



Health Care Development and Medical Research--Taicheng Stem Cell Treatment Center

The Yonglin Health Foundation established the Taicheng Stem Cell Treatment Center for the benefit of the National Taiwan University. The University has since March 12, 2010 made its way to official use of the Treatment Center. The University's Dean, Mr. Lee, Head of the University's medical college, Mr. Chen, and Foxconn Group's CEO, Mr. Terry Gou appeared at the ribbon-cutting ceremony. The transplantation unit of the Treatment Center was the first of the many projects under the cooperation agreement.

The Taicheng Stem Cell Treatment Center provides 14 rooms reserved for the transplantation unit with some located on the 5th floor of the University's Pediatric Center and others at the University's Dongzi 3D1 bone marrow rooms. Once these rooms are ready for occupation, the University will be able to increase its service capacity by 1.33 times and by then, the University will have the most advanced technology and equipment with the most bed to serve patients for stem cell treatment. The parties hope that the patients may greatly benefit from the new services in inpatient time and the state-of-the-art medical capabilities.



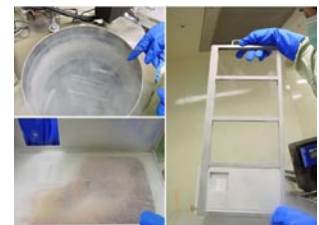
XE-5000 blood test microscopy



Flow cytometry equipment



Programmable cryopressor



autoplunger liquid nitrogen storage vessel

Health Care Management System--Taipei City Government Telehealth Program

Since 2008, the Yonglin Health Foundation has continuously provided the Taipei City Government in promoting telehealth services to its residents. To date, the services have been expanded to 12 administrative districts and instigated more than 250 telehealth stations where services are publicly available.

The telehealth stations are equipped with telecommunications devices to transmit the test results to a secured facility for long-term storage so as to assist the medical staff to monitor the health conditions of each individual. In the case of a medical emergency, the system automatically calls the attention of the staff so that the individual's conditions may be attended to in time for proper treatment, especially to the elderly who live alone and those with chronic diseases. Therefore, the Foundation reaffirms its commitment in collaborating with the University in bringing the services to fruition.



Telehealth Station Service for the Civil

4.3 Hon Hai Group Charitable Activities

“Love Train”

The “Love Train” is a project that was initiated many years ago by the Hon Hai Group’s employees, and was managed by the Employee Social Benefit Committee in cooperation with the Yonglin Foundation. Participants volunteer their services every month to show how much they care through personal experience. Over the years, the “Love Train” has brought warmth and comfort from the hearts of these volunteers. They all share one common inspiration – to love and to be loved – and that universal desire binds them together.



Hon Hai Donation to Hsin-Teng Education and Nursing Institute of the Ministry of the Interior



Hon Hai Donation to the Catholic Hungdao Ren-ai Senior Citizens’ Home



Hon Hai Donation to Catholic HuaKuang Center



Hon Hai Donation to SOS Children’s Village of Taiwan



"One Day as a Farmer"

The Yonglin Shanlin Organic Agriculture Park gave thanks to Hon Hai Group for its support of victims in the Typhoon Morakot Relief and Reconstruction effort. The plantation invited Hon Hai employees and their families to experience "One Day as a Farmer," where farming is a way of life. The Group's employees got the chance to witness the plant-growing process, and to enjoy meals prepared with fresh vegetables from the plantation. After a day of hard work, sweat and smiles, the employees and their families came to appreciate the everyday grind of life on a farm.

4.4 Sponsor of the 2010 Shanghai Expo

The Yonglin Education Foundation is the sole sponsor of the 2010 Shanghai Expo Taipei Pavilion and most sponsor of Taiwan Pavilion, with the keynote of energy conservation and efficiency as the core value for the exhibition.

During the six months of the Expo Taipei Pavilion, the exhibition attracted crowds of more than 720,000 visitors. A number of 20 countries were considering modeling after the example set by Taipei City. Foxconn recruited volunteers from within the Group to undertake reception work. These individuals received high approbation for the performance of their duties and a due sense of services that rendered the exhibition a great success. The Shanghai Expo Taipei Pavilion included, among others, the 101 3D theater, and experience the augmented reality zone. Upon conclusion of the Expo, the equipment used at the exhibition was transported back to Taipei and it will be open to the public again at the Shinshen Park District.



The Smiling Angels from Foxconn

The two aspects in which Taipei takes a great deal of pride is the “Recycling for a Sustainable Society” and the “Wireless Broadband Wireless City” for its construction achievement. Taipei became the only one honored for two showcases for the same city at the Urban Best Practices Area.

The Taipei showcases received: (a) Puxi City’ s award for being the first in passing out reservation tickets; (b) Puxi City’ s award for being tourists’ most favorite site; (c) Puxi City’ s award for the winner in best services for on-line reservation; (d) the best example to be modeled by other cities; (e) the best enterprise partner with the local government; and (f) the Taipei Pavilion being the largest exhibition in the world in reaching the highest standard of P3 and for its showcase of state-of-the-art technology.

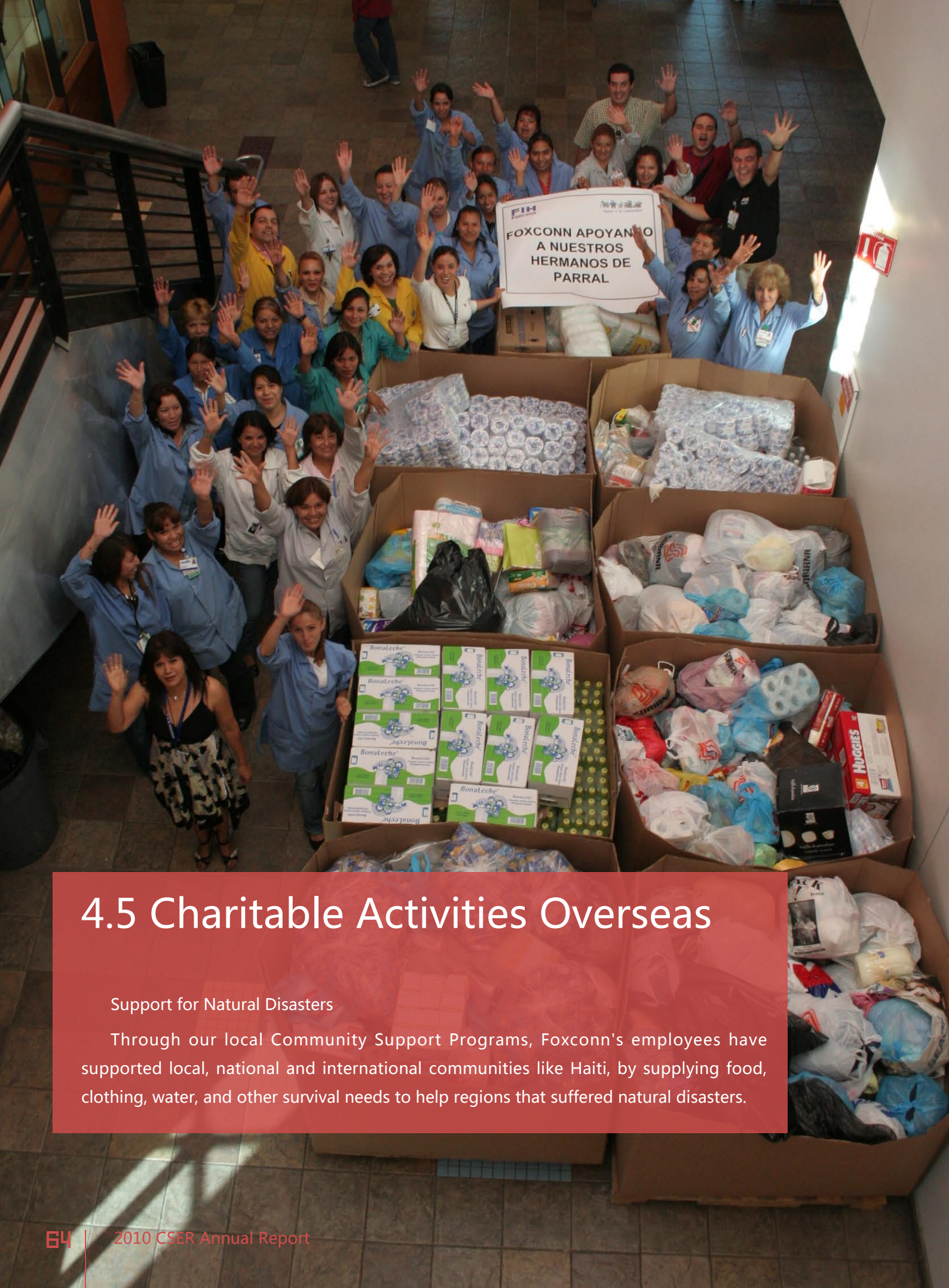
The Scene of the Crowd to Receive the Appointment Coupon outside the Taiwan Pavilion



The Sole Sponsor of the 2010 Shanghai Expo Taipei Pavilion

Shanghai Expo Taiwan Pavilion was known as the brightest establishment within the Expo. Not only did it receive the "Best Actor Award" by the media, but also named the winner by the Japan "Commentary Magazine."





FOXCONN
APOYANDO
A NUESTROS
HERMANOS DE
PARRAL

4.5 Charitable Activities Overseas

Support for Natural Disasters

Through our local Community Support Programs, Foxconn's employees have supported local, national and international communities like Haiti, by supplying food, clothing, water, and other survival needs to help regions that suffered natural disasters.



Foxconn Chihuahua, through its Community Support Program, helps the Tarahumara people by providing food and other supplies. The Tarahumara Indians were the first community to populate this region a long time ago.



Support the Elderly & Orphanage Centers

Foxconn's Community Support Programs include Elderly & Orphanage help, where our employees "adopt" people from these kinds of care centers, giving them gifts on special occasions and providing a better living environment.



Support to Institutions

Numerous schools, care centers and special institutions have benefited from Foxconn's Community Support Programs.



Supply Chain Management

5





At Foxconn, we require our suppliers to adhere to the same standard we apply to ourselves in our internal SER Code of Conduct. In addition, our procurement teams and suppliers are required to comply with the following directives:

- Corruption, discrimination, and unfair treatment in business operations are strictly prohibited. Suppliers and purchasers must sign our Procurement Guarantee to ensure a fair, open, and sustainable relationship.
- Discrimination based on district, ethnicity, culture, or political affiliation is prohibited during the processes of assessment, award and penalty for suppliers.

Foxconn has a sizable and highly complex supply chain. There are thousands of suppliers who provide us with the materials, components, equipment, and services needed to maintain our operations worldwide. There are primarily two types of suppliers:

Suppliers appointed by our customers;

Suppliers developed by Foxconn.

In the first category, Foxconn has collaborated effectively with the customers to ensure that these suppliers comply with our Code of Conduct. In the second category, Foxconn screens and selects suppliers on the basis of their compliance with our Code of Conduct.

5.1 Supplier SER Management

As a member of the EICC, Foxconn not only abides by the Electronic Industry Code of Conduct, but also ensures that our suppliers comply with it as well. This requirement includes supplier compliance with the applicable laws and regulations at the countries or areas where they operate. Foxconn observes a “zero tolerance” rule in the following four areas:

Child labor

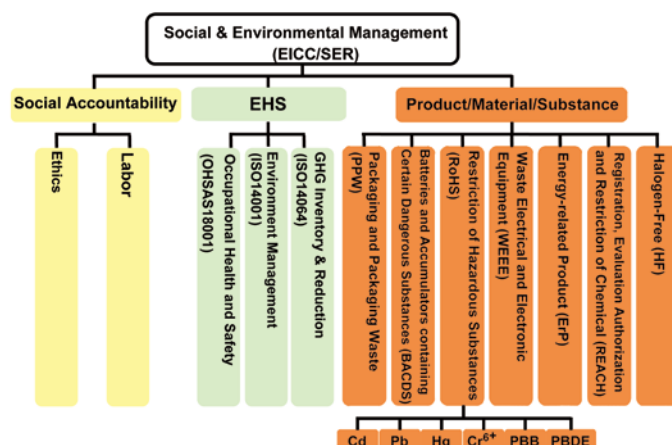
Forced or prison labor

Emission of poisonous or hazardous material into the environment in violation of local environmental laws and regulations

Working conditions that damage employees’ health

5.1.1 Supplier SER Management Framework

Foxconn’s supplier SER management consists of three elements: social accountability, EHS, and green products. The framework is depicted below.



5.1.2 Supplier SER Progress and Improvement

Foxconn has established a dedicated team to manage SER within our supply chain and has integrated the SER requirements into the sourcing operation. In 2010, Foxconn adopted an improvement plan and performed SER assessment of 208 new suppliers who had a medium-high or medium risk profile. It implemented the following four phases to promote each supplier's continual improvement.

I. Preliminary Phase

1,059 suppliers (including 1,395 factories) completed the required training and the on-line assessment needed.

840 suppliers signed SER agreements.

II Risk Assessment Phase

733 suppliers (including 868 factories) successfully completed their self-assessments.

III. Validation Phase

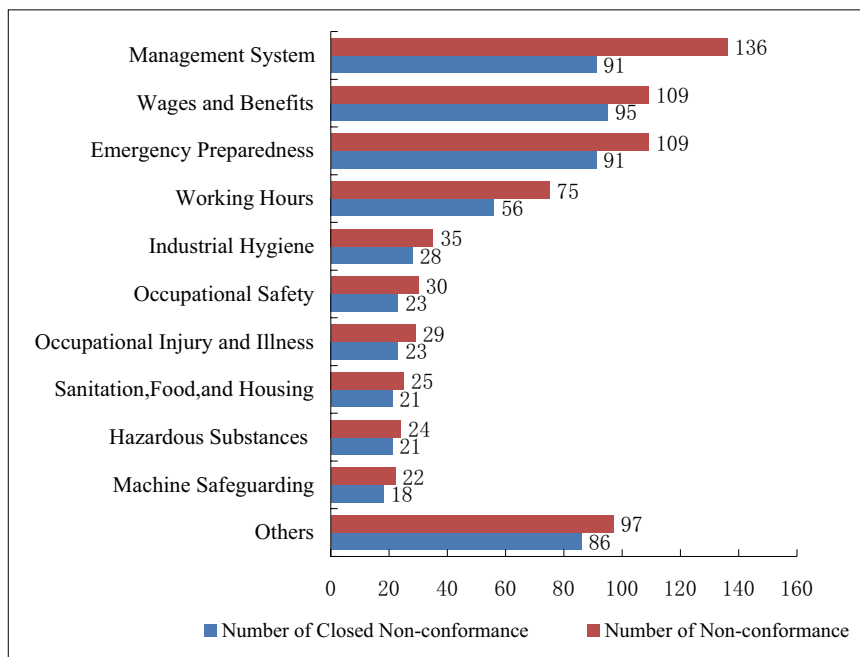
Foxconn conducted SER audits of 61 suppliers (66 factories sites) in mainland China.

IV. Continual Improvement Phase

83% of non-compliant items have been corrected.

By the end of 2010, Foxconn had assisted its suppliers in improving 1,527 non-compliant items. 28 suppliers were unable to comply on time as required and were placed in the "disciplined" log that disqualified them from doing further business with Foxconn. 7 suppliers among them did in fact eventually rectify their conduct and were subsequently removed from the log.

The following diagram shows audits of the 66 factory sites (61 suppliers) and their ten major non-conformances in 2010:



5.1.3 High-pollution Supplier Management

In 2009, Foxconn required PCB (Printed Circuit Board) and other high-pollution suppliers to institute an environmental management system, and had 74% of the suppliers successfully establish the system. By the end of 2010, more than 95% of the suppliers had the system set up and had acquired ISO14001 certification. Foxconn has since incorporated the requirement of establishing an ISO14001 system into the criteria for qualifying PCB suppliers. In 2011, Foxconn will continue to enforce under strict scrutiny the management of suppliers who manufacture heat sink products using a plating production process.

Moreover, Foxconn has set up a system to search for SER incidents that occurred at Foxconn's suppliers to better monitor the suppliers' SER performance. Foxconn regularly checks government and NGO websites to see whether there are any SER reports on Foxconn's suppliers, such as reports of environmental or occupational incidents. Foxconn will conduct investigations and require the suppliers to take immediate measures for improvement if any violation is reported.

5.1.4 Auditor Training

To ensure that Foxconn auditors perform SER audits in a professional and effective manner, Foxconn has taken considerable measures to provide training courses with a certification system. All SER audit members must have passed the auditing requirements before taking the role of SER auditor. In 2010, there were 92 members who successfully took the required courses and were issued SER auditor certifications.

5.1.5 Restricted Use of Conflict Minerals

Recently, the coverage on human rights violations in the Democratic Republic of the Congo (DRC) and the environmental issues resulting from the extraction of minerals, including Au, Ta, Sn, and W that are considered "conflict minerals" and are widely used in the information and technology industry, has aroused widespread public concern. As a member of the EICC, Foxconn has proactively taken measures and collaborated with suppliers in its SER compliance to ensure a conflict-free supply chain.

Foxconn's statement on the restricted use of conflict minerals is as follows:

Foxconn suppliers must uphold high standards of social and environmental responsibilities in their operations.

Foxconn does not accept conflict minerals originating from the DRC or its adjoining countries.

Foxconn suppliers are mandated to trace the origins of the minerals used, e.g., Au, Ta, Sn, and W, to ensure that they are not conflict minerals or "blood ore" related.

Foxconn suppliers should impose the same standards on their upstream suppliers.

In 2010, Foxconn collaborated with its customers to conduct surveys of its suppliers on the use of conflict minerals. A total of 1000 questionnaires were sent out, and 60% of the suppliers provided feedback on the planning of policy making so as to avoid the use of conflict minerals. In 2011, Foxconn will continue to cooperate with customers, the EICC and Ge-SI to take more effective measures on the restricted use of conflict minerals.

5.2 Supplier GHG Management

In undertaking a proactive role to combat global warming, Foxconn has taken significant steps to reduce the impact of climate change. Foxconn leverages its position as a major customer in demanding that its downstream suppliers work hand-in-hand with it. Suppliers are required to conduct GHG inventories and implement carbon reduction according to the international standards of social responsibilities.

5.2.1 Supplier GHG Accounting

Pilot Supplier GHG Accounting

Since 2008, Foxconn has engaged more than 300 major suppliers in exercising its GHG accounting requirements.

Carbon Data Collection

In its efforts to formulate GHG management, Foxconn has established a portal through which not only do its suppliers have access to submit data, but also whereby it is convenient to calculate and manage suppliers' GHG inventory

By the end of 2010, there were 115 suppliers who had completed GHG inventory according to the international standards of ISO14064, and this data yielded an emission result of approximately 470 tons of CO₂ in the base year.

Carbon Data Evaluation and Assurance

To ensure the accuracy of the carbon data, Foxconn has also launched a management framework for the evaluation and assurance of such data. Under the management framework, Foxconn is to:

- Initiate the process of having a third-party inspection. By the end of 2010, there were more than 61 suppliers who had consequently acquired certification for their undertakings.
- Conduct on-site inspection and evaluation of suppliers' carbon data.

Supply Chain Carbon Disclosure

In 2010, Foxconn made supply chain carbon disclosures via responses to CDP requests, annual reports, and required information provided to customers.



5.2.2 Suppliers' Carbon Reduction Management

Carbon Reduction Goal for Suppliers

Foxconn integrated the real-life experience from its peers, its customers, the applicable standards and its current situation to set a goal of a 3% reduction of carbon emissions per unit of output in the supply chain in 2010 compared to the base year.

Demands on Supply Chain Carbon Reduction

Foxconn requires that all of its suppliers maintain an internal mechanism for energy conservation and carbon reduction, that they set the criteria for accomplishing this goal, and that they fully disclose the results of the process.

Supply Chain Energy Conservation Contest

In promoting the spirit of carbon reduction, Foxconn oversees its carbon reduction program by way of a contest among the suppliers and offers effective management tools through the carbon reduction portal. On November 23, 2010, Foxconn hosted its first energy conservation contest. 63 suppliers attended, more than 30 suppliers participated in the contest, and 6 of them were honored for their accomplishments.



Energy Conservation Contest

5.3 2011 Prospects and Goals

Conduct on-site SER audits of high- and medium-risk suppliers

Mandate compliance with and management of conflict minerals policy throughout the supply chain. Strictly prohibit the use of conflict minerals

Promote carbon reduction and energy-saving policies by introducing new techniques and methodologies

Implement the systematic management of carbon inventory in the supplier chain and set up a cloud calculating management system

Collaborate with customers and suppliers in collecting carbon data for products in the supply chain

Conclusion

Thank you for reading Foxconn's 2010 Social and Environmental Responsibility Report. The Group has come a long way from its humble embarkment on social responsibility upon which its roadmap is predicated. Social responsibility is no longer managed as a separate deliverable, but is part of the experience of an employee in an organization that lives its values. There is no greater act of fulfilling this commitment for Foxconn's worldwide employees than to stand ready to meet new challenges in 2011 and beyond.

Foxconn will continue to find creative ways to weave a culture of sustainability into its organizational fabric and to maintain its community involvement efforts as part of its corporate citizenship programs. It recognizes that sustainability is a cornerstone of the strategic plan; that the vision, values, and objectives of its operations must be done in a way that is congruent with the values of corporate social responsibility; and that the process must include input from all levels in the organization, its stakeholders, and the public at large. Foxconn not only welcomes constructive criticism, but also makes room for it as it emerges to be the market leader in its stream of business for the pursuit of sustainable development and the triple bottom line. Any comment or suggestion concerning this report may be submitted to FGSC-03@foxconn.com

Publication Date of Last Report : August, 2010

Current Report : September, 2011

Next Report : Excepted in August, 2012

GRI G3.1 Index Table

Profile Disclosures

Aspect	Description	Report Section
Strategy & Analysis		
1.1	Statement from the most senior decision maker of the organization	Message from the Chairman/3
1.2	Description of key impacts, risks, and opportunities	Message from the Chairman/1.3
Organizational Profile		
2.1	Name of the organization	1.1
2.2	Primary brands, products, and/or services	1.1
2.3	Operational structure of the organization	1.3
2.4	Location of headquarters	1.1
2.5	Countries of operation	1.1
2.6	Nature of ownership and legal form	1.1/1.3
2.7	Markets served	1.1
2.8	Scale of the organization	1.1
2.9	Significant changes	1.2
2.10	Awards received	1.2/3.2/3.6/4.1
Report Parameters		
Report Profile		
3.1	Reporting period	Preface -- Boundary and Limitation
3.2	Date of most recent report	Conclusion
3.3	Reporting cycle	Preface
3.4	Contact point on the report	Conclusion
Report Scope and Boundary		
3.5	Process for defining report content	Preface -- Scope
3.6	Boundary of the report	Preface -- Boundary and Limitation
3.7	Limitations on the scope or boundary of the report	Preface -- Boundary and Limitation
3.8	Reporting on other entities	Preface -- DataSource and Measurement
3.9	Data measurement techniques	Preface -- DataSource and Measurement
3.10	Explanation of any re-statement	Preface
3.11	Significant changes from previous report	Preface -- Boundary and Limitation
GRI Content Index		
3.12	Table on standard disclosures	Appendix
Assurance		
3.13	External assurance	Preface -- Assurance
Governance, Commitments, and Engagement		
Governance		
4.1	Governance structure	1.3
4.2	Indicate if Chair of highest governance body is also executive officer	1.3
4.3	Independent and/or non-executive board members	1.3
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to highest governance body	1.4/2.4
4.5	Linkage between compensation for members and organizational performance	1.3/2.2.1

Aspect	Description	Report Section
Strategy & Analysis		
4.6	Conflicts of interest	1.3
4.7	Determining qualifications and expertise of the highest governance body	1.3
4.8	Mission and values statements, codes of conduct and policies	1.3/3
4.9	Procedures for overseeing identification and management of economic, social and environmental performance	1.3/3
4.10	Processes for evaluating the performance of the highest governance body	1.3/3
Commitments to External Initiatives		
4.11	Explanation of whether and how precautionary approach is addressed	1.3/5
4.12	Externally developed, economic, environmental and social charters or principles	1.3/1.4
4.13	Significant memberships in associations and/or advocacy organizations	1.3/2.2.2
Stakeholder Engagement		
4.14	List of stakeholder groups engaged by organization	1.4
4.15	Basis for identification and selection of stakeholders with whom to engage	1.4
4.16	Stakeholder engagement approaches	1.4
4.17	Key topics and concerns raised through stakeholder engagement and response	1.4

Performance Indicators

Aspect		Description	Report Section
Economic Performance Indicators			
Management Approach			1.1
Economic Performance	EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments	1.1/4.1/4.2/4.3/4.5
	EC2	Financial implications and other risks and opportunities for activities due to climate change	1.3/3.3
	EC3	Coverage of defined benefit plan obligations	2.2/2.3/2.5
	EC4	Significant financial assistance received from government	1.1/1.3
Market presence			
	EC6	Policy, practices and proportion of spending on locally-based suppliers at significant locations of operation	5/5.1
Market Presence	EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation	2.1

Aspect		Description	Report Section
Indirect Economic Impacts	EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement	4.1/4.2/4.3/4.4/4.5
Environmental Performance Indicators			
Management Approach			3
Energy	EN4	Indirect energy consumption by primary source	3.2
	EN5	Energy saved due to conservation and efficiency improvements	3.2
	EN7	Initiatives to reduce indirect energy consumption and reductions achieved	3.2/3.6
Water	EN8	Total water withdrawal by source	3.1/3.6
	EN9	Water sources significantly affected by withdrawal of water	3.1
	EN10	Percentage and total volume of water recycled and reused	3.1/3.6
Biodiversity	EN13	Habitats protected or restored	3.5
Emissions, Effluents, and Waste	EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved	3.2/3.3/3.4/3.5/3.6/5.2
Products and Services	EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation	3.4/3.5/3.6
Human Rights Performance Indicators			
Management Approach			1.2.3
Investment and Procurement Practices	HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken	5.1.1/5.1.2
	HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	1.3/2.3
Freedom of Association and Collective Bargaining	HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights	2.2.2
Child Labor	HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor	1.3/2.1/5.1
Forced and Compulsory Labor	HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures taken to contribute to the elimination of forced or compulsory labor	1.3/2.1/5.1
Remediation	HR11	Number of grievances related to human rights filed, addressed and resolved through formal grievance mechanisms	2.4
Labor Practices and Decent Work Performance Indicators			
Management Approach			2
Employment	LA1	Total workforce by employment type, employment contract, and region	2.1
	LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations	2.2/2.3/2.5
Labor/ Management Relations	LA4	Percentage of employees covered by collective bargaining agreements	2.2.2

Occupational Health and Safety	LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities by region	2.5.1
Aspect		Description	Report Section
Labor Practices and Decent Work Performance Indicators			
	LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases	2/2.3
Training and Education	LA10	Average hours of training per year per employee by employee category	2.3.1/3.4.4
	LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	2.3/3.4.4
	LA12	Percentage of employees receiving regular performance and career development reviews	2.3
Diversity and Equal Opportunity	LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity	2.1
Product Responsibility Performance Indicators			
Management Approach			3.4
Customer Health and Safety	PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	3.4
Compliance	PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	3.4
Society Performance Indicators			
Management Approach			1.2/1.4
	SO3	Percentage of employees trained in organization’s anti-corruption policies and procedures	1.3

